Prime Login Changes

The NSW Government Identity Hub service will close soon. Okta is the replacement as the single sign on. There are different methods for:

- -> GovConnect users e.g. The Treasury, Department of Premier and Cabinet.
- -> Non GovConnect users All other agencies/entities.

For GovConnect users with existing Prime access.

In your web browser, type https://dfsi.okta.com [recommended browser, Microsoft Internet Explorer]. Save this as a Favourite.

The Okta dashboard loads automatically. Click on the Prime or Prime Service Desk icons to access these applications. You do not need to enter a GEN/Email and Password as it authenticates from the IT Active Directory.

GovConnect users are reminded not to reset network access passwords via okta. If you experience any issues contact the Prime Service Desk on 1300 861 646.





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- -> Non GovConnect users All other agencies/entities.

For NON GovConnect users with existing Prime access. First time access.

You will receive an email from Okta with a link to create a new password.

Click Reset Password.

You will be requested to create a 'forgot password question'. Complete, then click Create My Account.

okta

DFSI - Okta Password Reset by Administrator

Hi Password.

Your Okta password has been reset by your system administrator, Okta ServiceDesk.

Click this link to reset the password for your username, password test@treasury.nsw. gov.au: 1 Reset Password

This link expires in 14 days.

If you experience difficulties accessing your account, send a help request to your administrator:

Go to your Sign-in Help page. Then click the Request help link.



Welcome to DFSI, Password! Create your DFSI account



April 2019

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- -> Non GovConnect users All other agencies/entities.

For <u>NON</u> GovConnect users with existing Prime access. First time access.

- 'Reset Your DFSI Password' box appears. Create a valid password. Click Reset Password.
- The Okta dashboard will load automatically.
- Click on the Prime or Prime Service Desk icons to access these applications.
- Log out by clicking your name in top right corner, and selecting *Sign out*.
 - For subsequent logins, use <u>https://dfsi.okta.com</u> and log in using your email address and password. If you experience any issues contact the Prime Service Desk on 1300 861 646.

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Reset Your DFSI Password Password requirements: at least 8 characters, a number, no parts of your username. Your passwords. Enter new password Repeat new password	o lowercase letter, an uppercase letter, a word cannot be any of your last 10	5	Confice 365 treasury.nsw.gov.au Prime (SUP)	ShareFile ShareFile Prime Support Portal (Test)	Treasury OneView	IR Salesforce	Treasury Atlassian Cloud Jira SAML	Treasury Atlassian Cloud Confluence SAML
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