Prime Login Changes

The NSW Government Identity Hub service will close soon. Okta is the replacement as the single sign on.
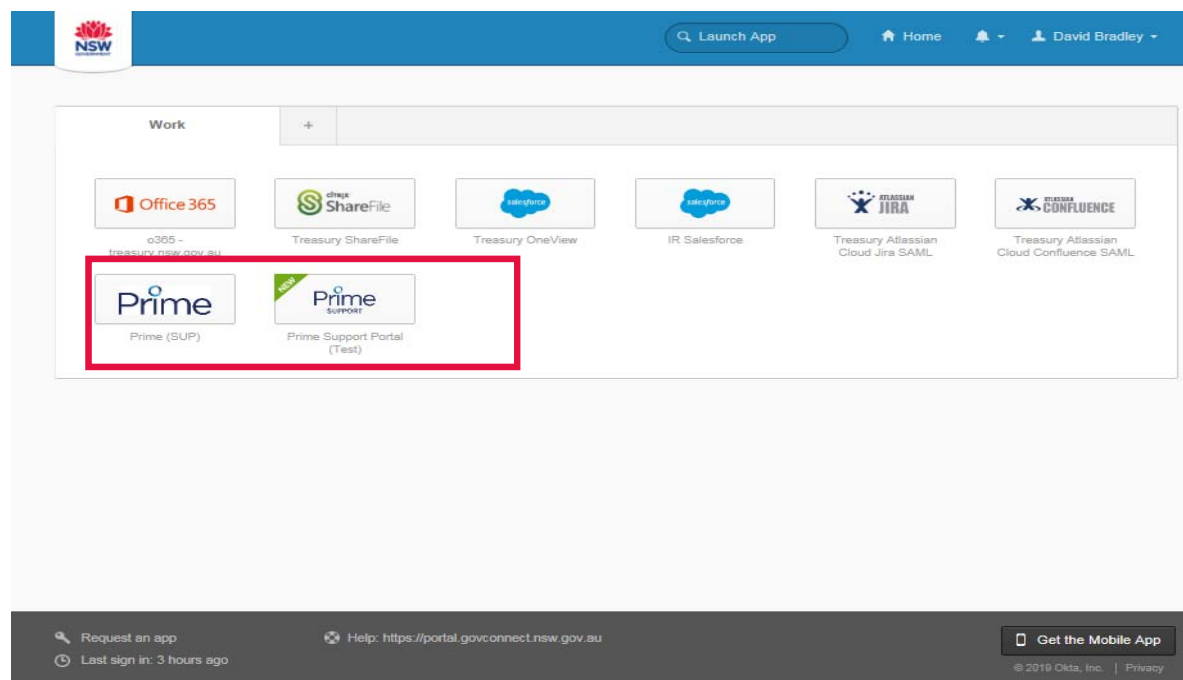**There are different methods for:**
   -> GovConnect users - e.g. The Treasury, Department of Premier and Cabinet.
   -> Non GovConnect users - All other agencies/entities.

For GovConnect users with existing Prime access.

1	In your web browser, type https://dfsi.okta.com [recommended browser, Microsoft Internet Explorer]. ***Save this as a Favourite.***
2	The Okta dashboard loads automatically. Click on the *Prime* or *Prime Service Desk* icons to access these applications. You do not need to enter a GEN/Email and Password as it authenticates from the IT Active Directory.

GovConnect users are reminded not to reset network access passwords via okta.
If you experience any issues contact the Prime Service Desk on 1300 861 646.

Prime Login Changes

Prime

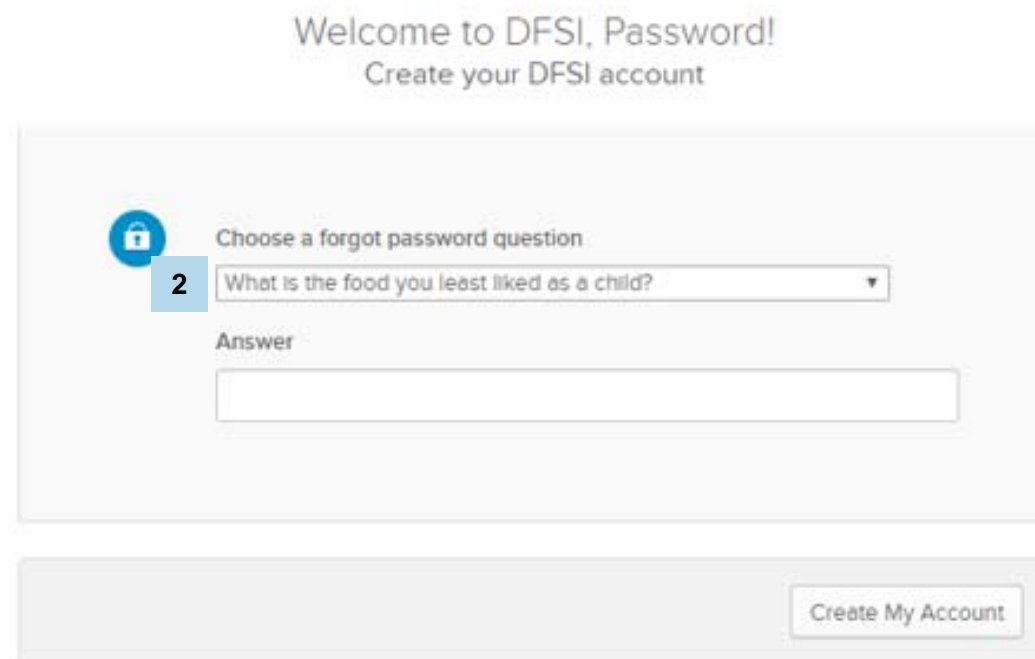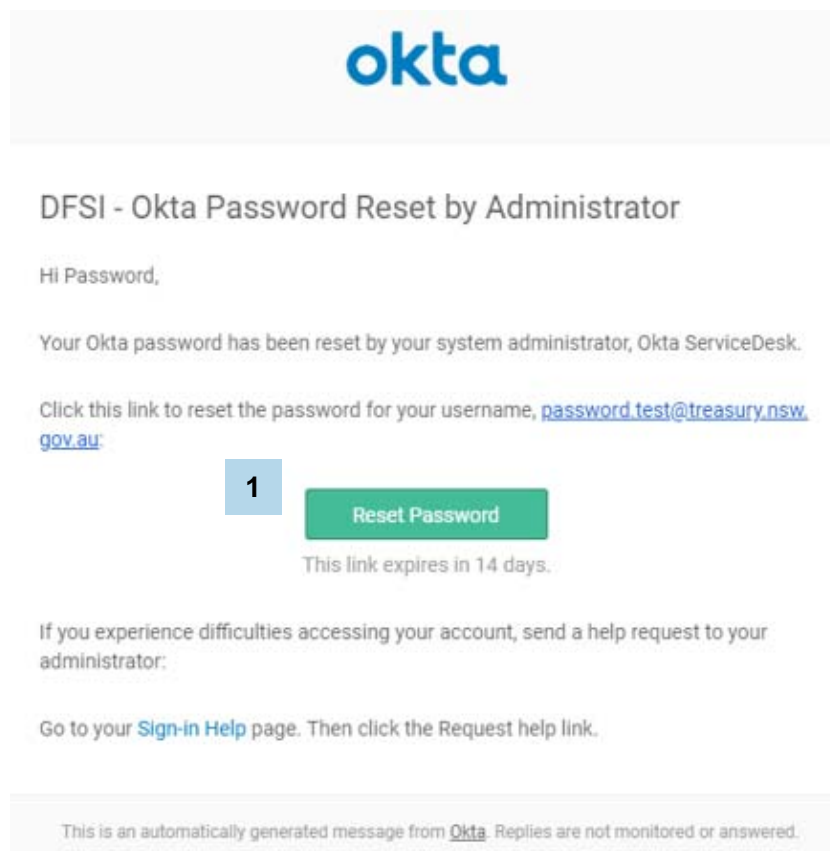The NSW Government Identity Hub service will close soon. Okta is the replacement as the single sign on.
There are different methods for:
   -> GovConnect users - e.g. The Treasury, Department of Premier and Cabinet.
   -> Non GovConnect users - All other agencies/entities.

For NON GovConnect users with existing Prime access. First time access.

You will receive an email from Okta with a link to create a new password.

1 Click *Reset Password.*

2 You will be requested to create a 'forgot password question'. Complete, then click *Create My Account.*

okta

DFSI - Okta Password Reset by Administrator

Hi Password,

Your Okta password has been reset by your system administrator, Okta ServiceDesk.

Click this link to reset the password for your username, password.test@treasury.nsw.gov.au:

1 Reset Password

This link expires in 14 days.

If you experience difficulties accessing your account, send a help request to your administrator:

Go to your Sign-in Help page. Then click the Request help link.

This is an automatically generated message from Okta. Replies are not monitored or answered.

Welcome to DFSI, Password!
Create your DFSI account

Choose a forgot password question

2 What is the food you least liked as a child?

Answer

Create My Account

NSW GOVERNMENT

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   -> Non GovConnect users - All other agencies/entities.

For __NON__ GovConnect users with existing Prime access. First time access.

3	'Reset Your DFSI Password' box appears. Create a valid password. Click *Reset Password*.
4	The Okta dashboard will load automatically.
5	Click on the Prime or Prime Service Desk icons to access these applications.
6	Log out by clicking your name in top right corner, and selecting *Sign out*.

For subsequent logins, use https://dfsi.okta.com and log in using your email address and password.
If you experience any issues contact the Prime Service Desk on 1300 861 646.