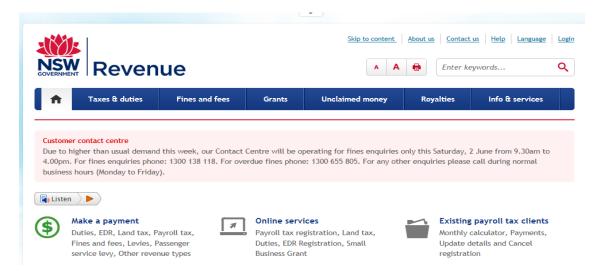
Email Submission to the Review of Payroll Tax Administration

Submitted by: BMG Accountants Date: 31 May 2018

## **Dear OSR Review**

## Some current issues:

Firstly, attached is a screen shot of the OSR Website stating we as practitioners or our clients can only contact OSR to complain about incorrectly levied penalties on a Saturday....Why don't you employ staff who know what they are doing or alternatively have a moratorium on penalties until you can properly administer them.



Secondly, why is it that when we have a client that should be lodging monthly your team members argue that they are annual lodgers? Who will pay these fines when the OSR wakes up??

Thirdly, why do the monthly payers need a new Bpay number issued each month!! Don't they just have one account??

Fourthly, the arguments around contractors will go on for ever without clear and concise definition and clarity.

Fifthly, grouping is a subjective argument and totally at the discretion of an OSR officer with limited practically business experience.