



**Gladys Berejiklian**  
Premier of NSW

**Dominic Perrottet**  
Treasurer  
Minister for Industrial Relations

## **MEDIA RELEASE**

Tuesday, 11 July 2017

### **MICHAEL PRATT AM APPOINTED NSW TREASURY SECRETARY**

Premier Gladys Berejiklian and Treasurer Dominic Perrottet today announced NSW Customer Service Commissioner Michael Pratt AM has been appointed the new Secretary of the Treasury of NSW and Secretary of NSW Industrial Relations.

Ms Berejiklian said Mr Pratt's leadership experience in senior public sector roles, as well as in the banking and finance sector, made him an ideal candidate to lead the Treasury.

"Michael has the perfect mix of private sector and public service expertise, and he will bring the best of both worlds in leading the Treasury at this exciting and important time for our State," Ms Berejiklian said.

"Michael's focus as Customer Service Commissioner has been on putting people at the heart of service delivery – one of the NSW Government's key priorities and something he will be bringing to his new job at Treasury.

"I look forward to working with him and the Treasurer on making Treasury an even more outcomes and customer focused agency."

Mr Perrottet said Mr Pratt would continue the important work of reforming the way public finances are managed, ensuring taxpayer funds are spent in ways that make a real difference to people's lives.

"I have worked closely with Michael over recent years, and I know he is passionate about reforming Government so that it works harder than ever for the people of NSW," Mr Perrottet said.

"As Customer Service Commissioner, Michael has revolutionised the way the Government delivers services to citizens, and his widely respected financial acumen and capacity to think outside the box are huge assets to the people of NSW.

"The task ahead is formidable – continuing to keep NSW finances in excellent shape and laying the fiscal and economic foundations for the future – and I look forward to working with Michael as we face those challenges."

Mr Pratt's extensive career in banking and wealth management throughout Australia, New Zealand and Asia includes roles as CEO of Consumer and SME Banking, North East Asia, with Standard Chartered Bank, Group Executive of Westpac Consumer & Business Banking, CEO of National Australia Bank in Australia, CEO of Bank of New

Zealand and CEO of Bank of Melbourne.

Mr Pratt will commence in the role from 1 August. He succeeds outgoing Secretary Rob Whitfield, who announced his resignation in late June. Ms Berejiklian and Mr Perrottet again thanked Mr Whitfield for his outstanding service to NSW.

A new Customer Service Commissioner will be announced in the coming months.

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