
MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

	2004-05		2005-06
	Budget	Revised	Budget
	\$000	\$000	\$000
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	6,153,784	6,324,938	6,685,642
Other operating expenses	2,444,060	2,587,886	2,766,964
Maintenance	259,276	256,422	264,052
Depreciation and amortisation	396,939	397,439	418,550
Grants and subsidies	615,116	621,116	634,952
Borrowing costs	9,283	7,659	6,573
Other expenses	95,378	102,378	98,239
Total Expenses	9,973,836	10,297,838	10,874,972
Less:			
Retained Revenue -			
Sales of goods and services	972,007	968,244	1,019,754
Investment income	42,200	52,200	51,172
Grants and contributions	171,082	171,082	184,829
Other revenue	85,586	85,586	90,656
Total Retained Revenue	1,270,875	1,277,112	1,346,411
NET COST OF SERVICES	8,702,961	9,020,726	9,528,561

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

	2004-05		2005-06
	Budget \$000	Revised \$000	Budget \$000
CASH FLOW STATEMENT			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee Related	5,953,344	6,009,077	6,417,379
Grants and subsidies	592,116	598,116	611,952
Finance costs	9,283	7,659	6,573
Other	3,054,888	3,179,960	3,424,475
Total Payments	9,609,631	9,794,812	10,460,379
Receipts			
Sale of goods and services	966,025	960,262	1,019,315
Interest	42,200	52,200	51,172
Other	493,214	493,214	506,036
Total Receipts	1,501,439	1,505,676	1,576,523
NET CASH FLOWS FROM OPERATING ACTIVITIES	(8,108,192)	(8,289,136)	(8,883,856)
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from sale of property, plant and equipment	50,180	26,920	32,350
Purchases of property, plant and equipment	(599,950)	(567,612)	(646,378)
NET CASH FLOWS FROM INVESTING ACTIVITIES	(549,770)	(540,692)	(614,028)
CASH FLOWS FROM FINANCING ACTIVITIES			
Proceeds from borrowings and advances	...	76,762	7,305
Repayment of borrowings and advances	(6,631)	(49,488)	(8,275)
NET CASH FLOWS FROM FINANCING ACTIVITIES	(6,631)	27,274	(970)
CASH FLOWS FROM GOVERNMENT			
Recurrent appropriation	7,941,601	8,083,904	9,102,306
Capital appropriation	431,950	453,230	455,503
Cash reimbursements from the Consolidated Fund Entity	351,726	381,726	...
NET CASH FLOWS FROM GOVERNMENT	8,725,277	8,918,860	9,557,809
NET INCREASE/(DECREASE) IN CASH	60,684	116,306	58,955
Opening Cash and Cash Equivalents	464,389	396,010	512,316
CLOSING CASH AND CASH EQUIVALENTS	525,073	512,316	571,271

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

2004-05		2005-06
Budget	Revised	Budget
\$000	\$000	\$000

CASH FLOW STATEMENT (cont)

CASH FLOW RECONCILIATION

Net cost of services	(8,702,961)	(9,020,726)	(9,528,561)
Non cash items added back	523,679	524,179	540,244
Change in operating assets and liabilities	71,090	207,411	104,461
Net cash flow from operating activities	(8,108,192)	(8,289,136)	(8,883,856)

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

	2004-05		2005-06
	Budget	Revised	Budget
	\$000	\$000	\$000
STATEMENT OF FINANCIAL POSITION			
ASSETS -			
Current Assets -			
Cash assets	542,423	532,644	591,599
Receivables	160,510	158,386	156,633
Other financial assets	196,952	218,977	218,977
Inventories	66,271	68,123	69,127
Assets held for sale	...	32,350	40,990
Other	24,236	29,640	29,640
Total Current Assets	990,392	1,040,120	1,106,966
Non Current Assets -			
Receivables	5,434	3,337	3,337
Other financial assets	48,764	47,267	47,267
Property, plant and equipment -			
Land and building	6,466,218	6,873,091	6,878,562
Plant and equipment	594,039	603,140	643,807
Infrastructure systems	78,679	76,513	54,157
Intangibles	6,695	9,407	31,763
Other	4,964	5,543	5,543
Total Non Current Assets	7,204,793	7,618,298	7,664,436
Total Assets	8,195,185	8,658,418	8,771,402
LIABILITIES -			
Current Liabilities -			
Payables	518,083	590,547	556,016
Interest bearing	23,591	27,057	38,378
Provisions	532,454	573,918	635,818
Other	10,160	31,153	31,153
Total Current Liabilities	1,084,288	1,222,675	1,261,365

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

	2004-05		2005-06
	Budget	Revised	Budget
	\$000	\$000	\$000
<hr/>			
STATEMENT OF FINANCIAL POSITION (cont)			
Non Current Liabilities -			
Interest bearing	70,833	109,428	97,137
Provisions	1,010,979	1,096,828	1,173,928
Other	33,109	32,907	32,150
Total Non Current Liabilities	1,114,921	1,239,163	1,303,215
Total Liabilities	2,199,209	2,461,838	2,564,580
NET ASSETS	5,995,976	6,196,580	6,206,822
EQUITY			
Reserves	1,237,928	1,738,507	1,597,807
Accumulated funds	4,758,048	4,458,073	4,609,015
TOTAL EQUITY	5,995,976	6,196,580	6,206,822

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.1 Ambulatory, Primary and (General) Community Based Services

36.1.1 Primary and Community Based Services

Program Objective(s): To improve, maintain or restore health through health promotion, early intervention, assessment, therapy and treatment services for clients in a home or community setting.

Program Description: Provision of health services to persons attending community health centres or in the home, including health promotion activities, community based women's health, dental, drug and alcohol and HIV/AIDS services. Provision of grants to non-Government Organisations for community health purposes.

	Units	2002-03	2003-04	2004-05	2005-06
<u>Outputs:</u>					
Dental Health non-inpatient occasions of service	thous	1,707	1,721	1,665	1,680
Methadone treatment places	no.	15,556	15,720	16,320	16,320
Withdrawal management (detoxification) persons treated	no.	9,871	10,562	11,344	12,126
Drug and alcohol rehabilitation activities participation numbers	no.	4,811	5,789	6,294	6,799
Notification of vaccine preventable diseases in children less than 16 years	no.	1,000	1,250	684	1,000
Infants aged 12-15 months fully immunised	%	91	91	91	91
Age standardised hospitalisation rate for injuries from falls, persons 65 years and over, per 100,000	no.	2,306	2,505	2,600	2,600
Notifications of HIV attributable to injecting drug use	no.	12	12	16	12
Home nursing occasions of service	thous	303	385	429	429
<u>Average Staffing:</u>	EFT	7,273	7,277	7,280	7,320

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.1 Ambulatory, Primary and (General) Community Based Services

36.1.1 Primary and Community Based Services (cont)

	—2004-05—		2005-06 Budget \$000
	Budget \$000	Revised \$000	
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	507,655	513,929	536,255
Other operating expenses	148,482	149,578	154,877
Maintenance	20,483	20,334	21,151
Depreciation and amortisation	26,988	26,788	28,252
Grants and subsidies			
Voluntary organisations	80,182	81,920	81,883
Third schedule hospitals	17,769	17,515	19,134
Total Expenses	801,559	810,064	841,552
Less:			
Retained Revenue -			
Sales of goods and services			
Patient Fees and other hospital charges	25,204	38,274	37,264
Investment income	2,743	2,965	3,101
Grants and contributions	20,872	21,216	24,805
Other revenue	6,333	4,502	5,362
Total Retained Revenue	55,152	66,957	70,532
NET COST OF SERVICES	746,407	743,107	771,020
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CAPITAL EXPENDITURE	26,938	24,659	25,962

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.1 Ambulatory, Primary and (General) Community Based Services

36.1.2 Aboriginal Health Services

Program Objective(s): To raise the health status of Aborigines and to promote a healthy life style.

Program Description: Provision of supplementary health services to Aborigines, particularly in the areas of health promotion, health education and disease prevention. (Note: This program excludes most services for Aborigines provided directly by area health services and other general health services which are used by all members of the community.)

<u>Outputs</u> :	Units	2002-03	2003-04	2004-05	2005-06
Otitis Media Program rate of screening for children aged 0-6 years	%	50	70
<u>Average Staffing</u> :	EFT	307	354	394	411
		-----2004-05-----			
		Budget	Revised		2005-06
		\$000	\$000		Budget
					\$000

OPERATING STATEMENT

Expenses -

Operating expenses -				
Employee related		24,471	27,199	29,450
Other operating expenses		7,427	12,729	14,533
Maintenance		2,852	2,795	2,773
Depreciation and amortisation		1,191	1,430	1,507
Grants and subsidies				
Voluntary organisations		6,196	8,790	8,553
Third schedule hospitals		4
Total Expenses		42,141	52,943	56,816

Less:

Retained Revenue -

Sales of goods and services				
Patient Fees and other hospital charges		1,867	2,372	2,420
Investment income		84	130	118
Grants and contributions		1,198	1,180	1,406
Other revenue		342	496	376
Total Retained Revenue		3,491	4,178	4,320
NET COST OF SERVICES		38,650	48,765	52,496

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.1 Ambulatory, Primary and (General) Community Based Services

36.1.3 Outpatient Services

Program Objective(s): To improve, maintain or restore health through diagnosis, therapy, education and treatment services for ambulant patients in a hospital setting.

Program Description: Provision of services provided in outpatient clinics including low level emergency care, diagnostic and pharmacy services and radiotherapy treatment.

	Units	2002-03	2003-04	2004-05	2005-06
<u>Outputs:</u>					
Outpatient clinics: occasions of service	thous	6,790	6,953	7,022	7,022
Diagnostics: occasions of service	thous	1,909	1,861	1,861	1,861
<u>Average Staffing:</u>	EFT	9,086	9,089	9,099	9,163

2004-05		2005-06
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	600,973	609,090	635,852
Other operating expenses	275,539	291,233	300,213
Maintenance	32,928	32,360	32,980
Depreciation and amortisation	51,197	50,554	53,072
Grants and subsidies			
Voluntary organisations	3,837	4,166	4,053
Third schedule hospitals	51,520	51,520	52,979
Total Expenses	1,015,994	1,038,923	1,079,149

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.1 Ambulatory, Primary and (General) Community Based Services

36.1.3 Outpatient Services (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Patient Fees and other hospital charges	56,796	55,851	58,351
Department of Veterans' Affairs revenue	15,457	15,457	16,890
Investment income	4,684	7,595	6,918
Grants and contributions	8,383	8,982	10,573
Other revenue	8,559	5,743	7,061

Total Retained Revenue	93,879	93,628	99,793
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NET COST OF SERVICES	922,115	945,295	979,356
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CAPITAL EXPENDITURE	4,899
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MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.2 Acute Health Services

36.2.1 Emergency Services

Program Objective(s): To reduce the risk of premature death or disability for people suffering injury or acute illness by providing timely emergency diagnostic, treatment and transport services.

Program Description: Provision of emergency road and air ambulance services and treatment of patients in designated emergency departments of public hospitals.

<u>Outcomes:</u>	Units	2002-03	2003-04	2004-05	2005-06
Transport response times for emergency cases in metropolitan areas within 10 minutes	%	54.5	53.0	53.0	60.0
Transport response times for emergency cases in metropolitan areas within 15 minutes	%	84.7	83.0	83.0	87.0
Transport response times for emergency cases in rural districts within 20 minutes	%	87	86	86	86
 <u>Outputs:</u>					
Patient separations	thous	153	153	153	153
Number of attendances in Emergency Departments	thous	2,005	1,999	2,000	2,000
Attendances admitted	thous	509	521	526	526
Emergency road transport cases	thous	351	377	357	357
Emergency aircraft transport cases	no.	3,281	3,300	3,300	3,350
Emergency helicopter transport cases	no.	2,312	2,300	2,815	3,000
 <u>Average Staffing:</u>	 EFT	 9,409	 10,078	 10,323	 10,559

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.2 Acute Health Services

36.2.1 Emergency Services (cont)

	2004-05		2005-06 Budget \$000
	Budget \$000	Revised \$000	
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	722,766	731,359	779,681
Other operating expenses	255,869	265,643	275,788
Maintenance	26,705	25,514	26,616
Depreciation and amortisation	43,259	46,301	48,970
Grants and subsidies			
Voluntary organisations	2,132	2,159	2,101
Third schedule hospitals	23,013	23,013	23,424
Total Expenses	1,073,744	1,093,989	1,156,580
Less:			
Retained Revenue -			
Sales of goods and services			
Patient Fees and other hospital charges	31,798	28,667	34,020
Ambulance transport charges	19,159	19,159	19,234
Other ambulance user charges	1,345	1,345	1,335
Motor vehicle third party payments	4,830	4,830	5,552
Department of Veterans' Affairs revenue	19,616	19,616	21,434
Investment income	2,321	2,422	2,559
Grants and contributions	3,593	4,055	3,585
Other revenue	4,964	6,864	4,691
Total Retained Revenue	87,626	86,958	92,410
NET COST OF SERVICES	986,118	1,007,031	1,064,170
CAPITAL EXPENDITURE			
	36,297	33,226	34,902

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.2 Acute Health Services

36.2.2 Overnight Acute Inpatient Services

Program Objective(s): To restore or improve health and manage risks of illness, injury and childbirth through diagnosis and treatment for people intended to be admitted to hospital on an overnight basis.

Program Description: Provision of health care to patients admitted to public hospitals with the intention that their stay will be overnight, including elective surgery and maternity services.

	Units	2002-03	2003-04	2004-05	2005-06
<u>Outputs:</u>					
Patient separations	thous	678	684	693	702
Patients charged for admission	%	17.3	17.9	17.9	17.9
<u>Average Staffing:</u>	EFT	32,910	33,609	35,250	35,911

———2004-05———		2005-06
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	2,418,395	2,508,644	2,653,481
Other operating expenses	1,085,782	1,137,653	1,239,118
Maintenance	98,525	99,107	101,791
Depreciation and amortisation	170,720	169,985	179,139
Grants and subsidies			
Voluntary organisations	768
Third schedule hospitals	139,494	139,752	143,173
Blood transfusion services	53,340	53,340	55,340
Borrowing costs	6,405	7,659	6,573
Other expenses			
Cross border payments	82,854	89,048	85,448
Total Expenses	4,056,283	4,205,188	4,464,063

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.2 Acute Health Services

36.2.2 Overnight Acute Inpatient Services (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Patient Fees and other hospital charges	321,603	281,926	286,217
Ambulance transport charges	2,937	2,937	2,949
Other ambulance user charges	207	207	207
Motor vehicle third party payments	25,170	25,170	28,935
Cross border revenues	757	757	783
Department of Veterans' Affairs revenue	173,983	173,983	190,112
Investment income	13,587	14,867	15,157
Grants and contributions	25,780	26,331	29,204
Other revenue	28,761	32,437	30,797
Total Retained Revenue	592,785	558,615	584,361
NET COST OF SERVICES	3,463,498	3,646,573	3,879,702

CAPITAL EXPENDITURE	476,480	454,589	524,899
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MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.2 Acute Health Services

36.2.3 Same Day Acute Inpatient Services

Program Objective(s): To restore or improve health and manage risks of illness, injury and childbirth through diagnosis and treatment for people intended to be admitted to hospital and discharged on the same day.

Program Description: Provision of health care to patients who are admitted to public hospitals with the intention that they will be admitted, treated and discharged on the same day.

	Units	2002-03	2003-04	2004-05	2005-06
<u>Outputs:</u>					
Patient separations	thous	432	440	457	478
<u>Average Staffing:</u>	EFT	4,760	4,772	5,077	5,195
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		———2004-05———			2005-06
		Budget	Revised	Budget	
		\$000	\$000	\$000	
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OPERATING STATEMENT

Expenses -

Operating expenses -					
Employee related		335,159	352,931		372,647
Other operating expenses		205,911	238,603		247,981
Maintenance		18,927	19,232		19,777
Depreciation and amortisation		27,781	27,820		29,257
Grants and subsidies					
Voluntary organisations		818	216		210
Third schedule hospitals		13,051	13,051		13,987
Borrowing costs		1,151
Other expenses					
Cross border payments		12,524	13,330		12,791
Total Expenses		615,322	665,183		696,650

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.2 Acute Health Services

36.2.3 Same Day Acute Inpatient Services (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Patient Fees and other hospital charges	44,321	28,671	30,339
Ambulance transport charges	1,949	1,949	1,957
Other ambulance user charges	136	136	136
Cross border revenues	114	114	118
Department of Veterans' Affairs revenue	8,346	8,346	9,120
Investment income	1,730	1,937	1,965
Grants and contributions	7,475	5,389	6,082
Other revenue	2,396	2,268	2,589
Total Retained Revenue	66,467	48,810	52,306
NET COST OF SERVICES	548,855	616,373	644,344

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.3 Mental Health Services

36.3.1 Mental Health Services

Program Objective(s): To improve the health, well-being and social functioning of people with disabling mental disorders and to reduce the incidence of suicide, mental health problems and mental disorders in the community.

Program Description: Provision of an integrated and comprehensive network of services by area health services and community based organisations for people seriously affected by mental illnesses and mental health problems. The development of preventive programs which meet the needs of specific client groups.

	Units	2002-03	2003-04	2004-05	2005-06
<u>Outputs:</u>					
Acute mental health service overnight separations	no.	23,500	27,759	26,814	28,000
Non-acute mental health inpatient days	no.	249	266	252	259
<u>Average Staffing:</u>	EFT	7,655	7,803	8,150	8,505

2004-05		2005-06
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	571,721	560,040	605,077
Other operating expenses	131,257	145,760	165,960
Maintenance	16,594	16,488	16,979
Depreciation and amortisation	26,194	25,833	27,206
Grants and subsidies			
Voluntary organisations	16,192	17,594	17,119
Third schedule hospitals	20,879	20,879	21,548
Total Expenses	782,837	786,594	853,889

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.3 Mental Health Services

36.3.1 Mental Health Services (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Patient Fees and other hospital charges	30,807	45,081	46,669
Investment income	1,562	1,864	1,786
Grants and contributions	5,645	5,098	6,432
Other revenue	5,306	4,904	7,627

Total Retained Revenue	43,320	56,947	62,514
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NET COST OF SERVICES	739,517	729,647	791,375
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CAPITAL EXPENDITURE	51,716	47,340	50,946
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MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.4 Rehabilitation and Extended Care Services

36.4.1 Rehabilitation and Extended Care Services

Program Objective(s): To improve or maintain the well-being and independent functioning of people with disabilities or chronic conditions, the frail and the terminally ill.

Program Description: Provision of appropriate health care services for persons with long-term physical and psycho-physical disabilities and for the frail-aged. Coordination of the Department's services for the aged and disabled with those provided by other agencies and individuals.

	Units	2002-03	2003-04	2004-05	2005-06
<u>Outputs:</u>					
Admitted patients discharged to home/hostel care	%	62.4	62.7	63.0	63.0
Admitted patients discharged to a nursing home	%	9.5	8.7	9.0	9.0
Total non-admitted occasions of service	thous	2,940	3,198	3,198	3,198
<u>Average Staffing:</u>	EFT	9,436	9,272	9,412	9,406

2004-05		2005-06
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	554,265	562,859	586,037
Other operating expenses	154,440	157,308	171,658
Maintenance	20,742	20,462	21,151
Depreciation and amortisation	31,352	30,922	32,605
Grants and subsidies			
Voluntary organisations	7,802	7,711	7,503
Third schedule hospitals	113,153	113,153	116,779
Total Expenses	881,754	892,415	935,733

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.4 Rehabilitation and Extended Care Services

36.4.1 Rehabilitation and Extended Care Services (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Patient Fees and other hospital charges	92,127	115,284	122,130
Ambulance transport charges	5,142	5,142	5,162
Other ambulance user charges	362	362	362
Department of Veterans' Affairs revenue	45,559	45,559	49,782
Investment income	3,292	3,628	3,685
Grants and contributions	20,189	19,862	24,545
Other revenue	10,869	10,091	5,851
Total Retained Revenue	177,540	199,928	211,517
NET COST OF SERVICES	704,214	692,487	724,216

CAPITAL EXPENDITURE	5,279	4,832	...
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MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.5 Population Health Services

36.5.1 Population Health Services

Program Objective(s): To promote health and reduce the incidence of preventable disease and disability by improving access to opportunities and prerequisites for good health.

Program Description: Provision of health services targeted at broad population groups including environmental health protection, food and poisons regulation and monitoring of communicable diseases.

<u>Outcomes:</u>	Units	2002-03	2003-04	2004-05	2005-06
Adult male smokers (current)	%	24.0	25.0	22.5	22.0
Adult female smokers (current)	%	18.8	20.0	19.3	19.0
Age standardised mortality rate in females aged 50-69 for breast cancer per 100,000	no.	58.8	55.5	51.0	49.0
Age standardised mortality rate in females aged 20-69 for cervical cancer per 100,000	no.	2.1	2.1	1.9	1.7
Two-yearly participation rate of women within breast cancer screening target group (50-69 years) per 100,000	%	53	51	49	51
Two-yearly participation rate of women within cervical cancer screening target group (20-69 years) per 100,000	%	62.0	62.5	63.0	63.5
<u>Outputs:</u>					
Number of needles and syringes distributed	thous	6,570	6,490	6,700	7,000
<u>Average Staffing:</u>	EFT	1,769	2,014	2,032	2,116

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.5 Population Health Services

36.5.1 Population Health Services (cont)

	—2004-05—		2005-06 Budget \$000
	Budget \$000	Revised \$000	
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	136,778	140,027	151,214
Other operating expenses	100,151	101,188	104,998
Maintenance	6,223	6,052	6,258
Depreciation and amortisation	5,954	5,923	6,111
Grants and subsidies			
Voluntary organisations	7,892	8,836	8,598
Research grants	5,030	5,030	5,074
Third schedule hospitals	5,904	5,904	6,093
Total Expenses	267,932	272,960	288,346
Less:			
Retained Revenue -			
Sales of goods and services			
Patient Fees and other hospital charges	5,716	11,034	11,245
Investment income	1,140	1,101	1,203
Other revenue	1,536	2,516	3,279
Total Retained Revenue	8,392	14,651	15,727
NET COST OF SERVICES	259,540	258,309	272,619
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CAPITAL EXPENDITURE	3,240	2,966	3,705

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.6 Teaching and Research

36.6.1 Teaching and Research

Program Objective(s): To develop the skills and knowledge of the health workforce to support patient care and population health. To extend knowledge through scientific enquiry and applied research aimed at improving the health and wellbeing of the people of New South Wales.

Program Description: Provision of professional training for the needs of the New South Wales health system. Strategic investment in research and development to improve the health and wellbeing of the people of New South Wales.

	Units	2002-03	2003-04	2004-05	2005-06
<u>Outputs:</u>					
Interns	no.	507	526	539	558
First year Resident Medical Officers	no.	319	379	392	395
Graduates from the Public Health Officer Training Program in the past five years currently employed in NSW health system	%	76	87	76	83
<u>Average Staffing:</u>	EFT	3,760	4,347	4,361	4,441

2004-05		2005-06
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	281,601	318,860	335,948
Other operating expenses	80,929	88,191	91,838
Maintenance	15,297	14,078	14,576
Depreciation and amortisation	12,303	11,883	12,431
Grants and subsidies			
Voluntary organisations	...	427	415
Research grants	27,321	27,321	27,564
Third schedule hospitals	18,819	18,819	19,422
Total Expenses	436,270	479,579	502,194

MINISTER FOR HEALTH
36 DEPARTMENT OF HEALTH

36.6 Teaching and Research

36.6.1 Teaching and Research (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Patient Fees and other hospital charges	36,699	36,015	37,031
Investment income	11,057	15,691	14,680
Grants and contributions	77,947	78,969	78,197
Other revenue	16,520	15,765	23,023

Total Retained Revenue	142,223	146,440	152,931
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NET COST OF SERVICES	294,047	333,139	349,263
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CAPITAL EXPENDITURE	1,065
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MINISTER FOR HEALTH
37 HEALTH CARE COMPLAINTS COMMISSION

	2004-05		2005-06
	Budget \$000	Revised \$000	Budget \$000
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related*	8,390	8,350	7,084
Other operating expenses*	3,486	3,692	3,043
Maintenance	4	9	4
Depreciation and amortisation	158	135	339
Total Expenses	12,038	12,186	10,470
Less:			
Retained Revenue -			
Sales of goods and services	15	2	16
Investment income	20	53	42
Other revenue	303	280	279
Total Retained Revenue	338	335	337
NET COST OF SERVICES	11,700	11,851	10,133

* Decrease in 2005-06 Budgeted expenses due to completion of the Macarthur investigation and backlog reduction strategy.

MINISTER FOR HEALTH
37 HEALTH CARE COMPLAINTS COMMISSION

	2004-05		2005-06
	Budget \$000	Revised \$000	Budget \$000
CASH FLOW STATEMENT			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee Related	8,009	8,032	6,621
Other	3,652	3,974	3,289
Total Payments	11,661	12,006	9,910
Receipts			
Sale of goods and services	15	2	16
Interest	15	48	47
Other	465	628	459
Total Receipts	495	678	522
NET CASH FLOWS FROM OPERATING ACTIVITIES	(11,166)	(11,328)	(9,388)
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchases of property, plant and equipment	(200)	(891)	(118)
NET CASH FLOWS FROM INVESTING ACTIVITIES	(200)	(891)	(118)
CASH FLOWS FROM GOVERNMENT			
Recurrent appropriation	10,569	10,618	9,423
Capital appropriation	...	691	118
Cash reimbursements from the Consolidated Fund Entity	604	456	...
NET CASH FLOWS FROM GOVERNMENT	11,173	11,765	9,541
NET INCREASE/(DECREASE) IN CASH	(193)	(454)	35
Opening Cash and Cash Equivalents	583	1,370	916
CLOSING CASH AND CASH EQUIVALENTS	390	916	951
CASH FLOW RECONCILIATION			
Net cost of services	(11,700)	(11,851)	(10,133)
Non cash items added back	487	495	665
Change in operating assets and liabilities	47	28	80
Net cash flow from operating activities	(11,166)	(11,328)	(9,388)

MINISTER FOR HEALTH
37 HEALTH CARE COMPLAINTS COMMISSION

	2004-05		2005-06
	Budget \$000	Revised \$000	Budget \$000
STATEMENT OF FINANCIAL POSITION			
ASSETS -			
Current Assets -			
Cash assets	390	916	951
Receivables	473	310	287
Other	5	9	9
Total Current Assets	868	1,235	1,247
Non Current Assets -			
Property, plant and equipment -			
Land and building	258	258	172
Plant and equipment	353	866	248
Intangibles	483
Total Non Current Assets	611	1,124	903
Total Assets	1,479	2,359	2,150
LIABILITIES -			
Current Liabilities -			
Payables	814	295	350
Provisions	514	546	548
Total Current Liabilities	1,328	841	898
Non Current Liabilities -			
Provisions	110	91	91
Total Non Current Liabilities	110	91	91
Total Liabilities	1,438	932	989
NET ASSETS	41	1,427	1,161
EQUITY			
Accumulated funds	41	1,427	1,161
TOTAL EQUITY	41	1,427	1,161

MINISTER FOR HEALTH
37 HEALTH CARE COMPLAINTS COMMISSION

37.1 Health Care Complaints

37.1.1 Health Care Complaints

Program Objective(s): To investigate and resolve complaints about health care services in New South Wales. To contribute to improvements in the safety and quality of health care services and to ensure that professional standards are met by health care providers.

Program Description: Provision of an accessible, independent complaints mechanism for consumers of both public and private health services. Resolution, investigation and prosecution of complaints to assist and promote the maintenance of health standards.

	Units	2002-03	2003-04*	2004-05*	2005-06
<u>Outputs:</u>					
Complaints received and assessed	no.	2,718	2,817	2,500	2,800
Complaints finalised	no.	2,943	2,777	3,100	2,800
Investigations finalised	no.	387	321	750	450
Formal review of investigations undertaken by other agencies	no.	256	237
Disciplinary - Tribunal, appeal and re-registration matters prosecuted	no.	73	67	90	80
Health Practitioners referred for disciplinary proceedings on finalisation of investigations	no.	107	80	150	100
Health care policy recommendations made to providers and institutions	no.	22	14	25	20
Telephone inquiries	no.	4,445	4,893	5,000	5,000
Patient Support Service clients	no.	3,883	4,149	3,500	3,500
<u>Average Staffing:</u>	EFT	76	91	99	82

* Investigations resulting from the Macarthur Inquiry and the backlog of outstanding cases are included in the totals.

MINISTER FOR HEALTH
37 HEALTH CARE COMPLAINTS COMMISSION

37.1 Health Care Complaints

37.1.1 Health Care Complaints (cont)

	2004-05		2005-06
	Budget	Revised	Budget
	\$000	\$000	\$000
 OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	8,390	8,350	7,084
Other operating expenses	3,486	3,692	3,043
Maintenance	4	9	4
Depreciation and amortisation	158	135	339
Total Expenses	12,038	12,186	10,470
Less:			
Retained Revenue -			
Sales of goods and services			
Minor sales of goods and services	15	2	16
Investment income	20	53	42
Other revenue	303	280	279
Total Retained Revenue	338	335	337
NET COST OF SERVICES	11,700	11,851	10,133
 CAPITAL EXPENDITURE			
	200	891	118
