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**MINISTER FOR AGEING,  
AND MINISTER FOR DISABILITY SERVICES**  
**13 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE**

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**13.1 Ongoing Community Support**

Service Description: This service group covers services which assists older people and people with a disability to live in their own home environment and to participate in the community with some ongoing support.

Linkage to Results: This service group contributes to the result Sustained Community and Home Living by working towards a range of intermediate results including:

- ◆ People with a disability improve living skills and participate in the community and carers of frail older people with a disability are provided with respite.
- ◆ Basic support services assist older people and people with a disability to live in their home environment.
- ◆ Older people and people with a disability live in their own homes through ongoing intensive personal care.

|                                      |       | 2005-06 | 2006-07 | 2007-08 | 2007-08 | <b>2008-09</b>  |
|--------------------------------------|-------|---------|---------|---------|---------|-----------------|
|                                      | Units | Actual  | Actual  | Budget  | Revised | <b>Forecast</b> |
| <u>Service Measures:</u>             |       |         |         |         |         |                 |
| People in Post School Programs       | no.   | 3,730   | 4,450   | 4,230   | 4,230   | <b>4,570</b>    |
| People receiving respite services    | no.   | 31,730  | 33,200  | 35,920  | 35,920  | <b>38,090</b>   |
| People receiving personal assistance | no.   | 131,690 | 140,020 | 147,980 | 147,980 | <b>152,640</b>  |
| <u>Employees:</u>                    | EFT   | 435     | 657     | 564     | 640     | <b>639</b>      |

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| ———2007-08——— |         | <b>2008-09</b> |
|---------------|---------|----------------|
| Budget        | Revised | <b>Budget</b>  |
| \$000         | \$000   | <b>\$000</b>   |

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***FINANCIAL INDICATORS***

|  |  |                |                |                |
|--|--|----------------|----------------|----------------|
| Total Expenses Excluding Losses            |  | 719,444        | 720,479        | <b>793,680</b> |
| Total expenses include the following:      |  |                |                |                |
| Grants and subsidies - Disability Services |  | 202,141        | 208,381        | <b>248,915</b> |
| Grants and subsidies - HACC services       |  | 422,878        | 417,698        | <b>443,800</b> |
| Employee related costs                     |  | 60,423         | 60,423         | <b>65,278</b>  |
| <b>NET COST OF SERVICES</b>                |  | <b>709,970</b> | <b>706,735</b> | <b>778,951</b> |
| <hr/>                                      |  |                |                |                |
| CAPITAL EXPENDITURE                        |  | 4,840          | 5,373          | <b>5,754</b>   |

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**13.2 Short-Term Interventions**

Service Description: This service group covers assistance to older people and people with a disability to develop skills and abilities to live in the community with minimal support.

Linkage to Results: This service group contributes to the result Sustained Community and Home Living by working towards a range of intermediate results that include:

- ◆ Children with a disability live with their parents.
- ◆ Therapies and interventions assist older people and people with a disability to maximise their independence.
- ◆ Older people and people with a disability and carers access the best mix of services and/or community support.

| <u>Service Measures:</u>                   | Units | 2005-06<br>Actual | 2006-07<br>Actual | 2007-08<br>Budget | 2007-08<br>Revised | <b>2008-09<br/>Forecast</b> |
|--|-------|-------------------|-------------------|-------------------|--------------------|-----------------------------|
| Families and children receiving support    | no.   | 6,220             | 6,570             | 6,970             | 6,970              | <b>9,970</b>                |
| People receiving therapy and interventions | no.   | 59,680            | 63,330            | 67,160            | 67,160             | <b>70,100</b>               |
| Seniors card holders                       | no.   | 920               | 950               | 980               | 980                | <b>1,010</b>                |
| <u>Employees:</u>                          | EFT   | 630               | 813               | 768               | 872                | <b>925</b>                  |

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| ——2007-08—— |         | <b>2008-09</b> |
|-------------|---------|----------------|
| Budget      | Revised | <b>Budget</b>  |
| \$000       | \$000   | <b>\$000</b>   |

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**FINANCIAL INDICATORS**

|  |                |                |                |
|--|----------------|----------------|----------------|
| Total Expenses Excluding Losses            | 235,193        | 233,948        | <b>275,538</b> |
| Total expenses include the following:      |                |                |                |
| Grants and subsidies - Disability Services | 72,983         | 76,596         | <b>100,942</b> |
| Grants and subsidies - HACC services       | 38,311         | 36,919         | <b>39,870</b>  |
| Employee related costs                     | 93,630         | 89,130         | <b>101,042</b> |
| <b>NET COST OF SERVICES</b>                | <b>234,562</b> | <b>232,634</b> | <b>274,101</b> |

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|                     |       |       |              |
|---------------------|-------|-------|--------------|
| CAPITAL EXPENDITURE | 3,480 | 4,013 | <b>4,394</b> |
|---------------------|-------|-------|--------------|

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**13.3 Supported Accommodation**

Service Description: This service group covers adequate alternate support arrangements for people with a disability to assist them to live in suitable accommodation and to participate in the community.

Linkage to Results: This service group contributes to the result Specialist Accommodation Support by working towards a range of intermediate results that include:

- ◆ Accommodation services provide affordable quality services.
- ◆ People with a disability who have lost or are at risk of losing their accommodation supports have access to suitable accommodation.

| <u>Service Measures:</u>                     | Units | 2005-06<br>Actual | 2006-07<br>Actual | 2007-08<br>Budget | 2007-08<br>Revised | <b>2008-09<br/>Forecast</b> |
|--|-------|-------------------|-------------------|-------------------|--------------------|-----------------------------|
| People in intensive supported accommodation  | no.   | 3,860             | 4,120             | 4,480             | 4,480              | <b>4,750</b>                |
| Bed utilisation in DADHC's operated services | %     | 95.4              | 95.7              | 96.1              | 96.1               | <b>96.1</b>                 |
| <u>Employees:</u>                            | EFT   | 4,765             | 5,028             | 5,217             | 5,209              | <b>5,240</b>                |

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|                    |                |
|--------------------|----------------|
| <del>2007-08</del> | <b>2008-09</b> |
| Budget             | Budget         |
| \$000              | \$000          |

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***FINANCIAL INDICATORS***

|  |                |                |                |
|--|----------------|----------------|----------------|
| Total Expenses Excluding Losses            | 939,013        | 935,851        | <b>954,963</b> |
| Total expenses include the following:      |                |                |                |
| Grants and subsidies - Disability Services | 430,417        | 425,312        | <b>438,856</b> |
| Employee related costs                     | 411,431        | 406,931        | <b>406,558</b> |
| <b>NET COST OF SERVICES</b>                | <b>900,031</b> | <b>898,622</b> | <b>917,241</b> |

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|                     |        |        |                |
|---------------------|--------|--------|----------------|
| CAPITAL EXPENDITURE | 55,921 | 54,830 | <b>105,083</b> |
|---------------------|--------|--------|----------------|

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|   | 2007-08          |                  | 2008-09          |
|---|------------------|------------------|------------------|
|   | Budget<br>\$000  | Revised<br>\$000 | Budget<br>\$000  |
| <b>OPERATING STATEMENT</b>                    |                  |                  |                  |
| <b>Expenses Excluding Losses -</b>            |                  |                  |                  |
| Operating expenses -                          |                  |                  |                  |
| Employee related                              | 565,485          | 556,485          | <b>572,878</b>   |
| Other operating expenses                      | 117,271          | 119,471          | <b>124,293</b>   |
| Depreciation and amortisation                 | 16,783           | 20,035           | <b>24,062</b>    |
| Grants and subsidies                          | 1,178,855        | 1,177,031        | <b>1,284,795</b> |
| Other expenses                                | 15,256           | 17,256           | <b>18,153</b>    |
| <b>Total Expenses Excluding Losses</b>        | <b>1,893,650</b> | <b>1,890,278</b> | <b>2,024,181</b> |
| Less:   |                  |                  |                  |
| <b>Retained Revenue -</b>                     |                  |                  |                  |
| Sales of goods and services                   | 37,033           | 39,189           | <b>40,229</b>    |
| Investment income                             | 5,380            | 5,380            | <b>6,396</b>     |
| Grants and contributions                      | 5,933            | 7,095            | <b>6,652</b>     |
| Other revenue                                 | 1,603            | 1,485            | <b>1,643</b>     |
| <b>Total Retained Revenue</b>                 | <b>49,949</b>    | <b>53,149</b>    | <b>54,920</b>    |
| Gain/(loss) on disposal of non current assets | (500)            | (500)            | <b>(670)</b>     |
| Other gains/(losses)                          | (362)            | (362)            | <b>(362)</b>     |
| <b>NET COST OF SERVICES</b>                   | <b>1,844,563</b> | <b>1,837,991</b> | <b>1,970,293</b> |
| <b>RECURRENT FUNDING STATEMENT</b>            |                  |                  |                  |
| Net Cost of Services                          | 1,844,563        | 1,837,991        | <b>1,970,293</b> |
| Recurrent Services Appropriation              | 1,810,222        | 1,803,650        | <b>1,935,451</b> |
| <b>CAPITAL EXPENDITURE STATEMENT</b>          |                  |                  |                  |
| Capital Expenditure                           | 64,241           | 64,216           | <b>115,231</b>   |
| Capital Works and Services Appropriation      | 64,241           | 64,241           | <b>115,231</b>   |

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**MINISTER FOR AGEING,  
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|                                      | 2007-08         |                  | 2008-09         |
|--------------------------------------|-----------------|------------------|-----------------|
|                                      | Budget<br>\$000 | Revised<br>\$000 | Budget<br>\$000 |
| <b>BALANCE SHEET</b>                 |                 |                  |                 |
| <b>ASSETS -</b>                      |                 |                  |                 |
| <b>Current Assets -</b>              |                 |                  |                 |
| Cash assets                          | 60,923          | 37,836           | <b>60,048</b>   |
| Receivables                          | 18,590          | 27,656           | <b>26,091</b>   |
| Inventories                          | 257             | 254              | <b>300</b>      |
| <b>Total Current Assets</b>          | <b>79,770</b>   | <b>65,746</b>    | <b>86,439</b>   |
| <b>Non Current Assets -</b>          |                 |                  |                 |
| Property, plant and equipment -      |                 |                  |                 |
| Land and building                    | 546,561         | 537,708          | <b>628,455</b>  |
| Plant and equipment                  | 31,739          | 36,408           | <b>33,379</b>   |
| Intangibles                          | 13,871          | 18,788           | <b>17,104</b>   |
| <b>Total Non Current Assets</b>      | <b>592,171</b>  | <b>592,904</b>   | <b>678,938</b>  |
| <b>Total Assets</b>                  | <b>671,941</b>  | <b>658,650</b>   | <b>765,377</b>  |
| <b>LIABILITIES -</b>                 |                 |                  |                 |
| <b>Current Liabilities -</b>         |                 |                  |                 |
| Payables                             | 24,773          | 20,870           | <b>21,840</b>   |
| Provisions                           | 48,114          | 52,100           | <b>54,551</b>   |
| Other                                | 73              | 61               | <b>73</b>       |
| <b>Total Current Liabilities</b>     | <b>72,960</b>   | <b>73,031</b>    | <b>76,464</b>   |
| <b>Non Current Liabilities -</b>     |                 |                  |                 |
| Other                                | 7,350           | 7,640            | <b>7,620</b>    |
| <b>Total Non Current Liabilities</b> | <b>7,350</b>    | <b>7,640</b>     | <b>7,620</b>    |
| <b>Total Liabilities</b>             | <b>80,310</b>   | <b>80,671</b>    | <b>84,084</b>   |
| <b>NET ASSETS</b>                    | <b>591,631</b>  | <b>577,979</b>   | <b>681,293</b>  |
| <b>EQUITY</b>                        |                 |                  |                 |
| Reserves                             | 136,281         | 132,936          | <b>132,936</b>  |
| Accumulated funds                    | 455,350         | 445,043          | <b>548,357</b>  |
| <b>TOTAL EQUITY</b>                  | <b>591,631</b>  | <b>577,979</b>   | <b>681,293</b>  |

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|   | 2007-08            |                    | 2008-09            |
|---|--------------------|--------------------|--------------------|
|   | Budget             | Revised            | Budget             |
|   | \$000              | \$000              | \$000              |
| <b>CASH FLOW STATEMENT</b>                                      |                    |                    |                    |
| <b>CASH FLOWS FROM OPERATING ACTIVITIES</b>                     |                    |                    |                    |
| <b>Payments</b>   |                    |                    |                    |
| Employee related  | 543,493            | 530,606            | <b>547,502</b>     |
| Grants and subsidies  | 1,178,855          | 1,177,031          | <b>1,284,795</b>   |
| Other   | 245,626            | 260,921            | <b>251,422</b>     |
| <b>Total Payments</b>   | <b>1,967,974</b>   | <b>1,968,558</b>   | <b>2,083,719</b>   |
| <b>Receipts</b>   |                    |                    |                    |
| Sale of goods and services                                      | 37,033             | 39,189             | <b>40,229</b>      |
| Interest  | 5,380              | 4,862              | <b>6,596</b>       |
| Other   | 117,174            | 139,716            | <b>119,190</b>     |
| <b>Total Receipts</b>   | <b>159,587</b>     | <b>183,767</b>     | <b>166,015</b>     |
| <b>NET CASH FLOWS FROM OPERATING ACTIVITIES</b>                 | <b>(1,808,387)</b> | <b>(1,784,791)</b> | <b>(1,917,704)</b> |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES</b>                     |                    |                    |                    |
| Proceeds from sale of property, plant and equipment             | 2,600              | 4,462              | <b>4,465</b>       |
| Advance repayments received                                     | 1,250              | 1,250              | ...                |
| Purchases of property, plant and equipment                      | (62,621)           | (61,216)           | <b>(112,131)</b>   |
| Other   | (1,620)            | (3,000)            | <b>(3,100)</b>     |
| <b>NET CASH FLOWS FROM INVESTING ACTIVITIES</b>                 | <b>(60,391)</b>    | <b>(58,504)</b>    | <b>(110,766)</b>   |
| <b>CASH FLOWS FROM GOVERNMENT</b>                               |                    |                    |                    |
| Recurrent appropriation   | 1,810,222          | 1,803,650          | <b>1,935,451</b>   |
| Capital appropriation   | 64,241             | 64,241             | <b>115,231</b>     |
| Asset sale proceeds transferred to the Consolidated Fund Entity | ...                | (1,945)            | ...                |
| Cash transfers to Consolidated Fund                             | ...                | (840)              | ...                |
| <b>NET CASH FLOWS FROM GOVERNMENT</b>                           | <b>1,874,463</b>   | <b>1,865,106</b>   | <b>2,050,682</b>   |
| <b>NET INCREASE/(DECREASE) IN CASH</b>                          | <b>5,685</b>       | <b>21,811</b>      | <b>22,212</b>      |
| Opening Cash and Cash Equivalents                               | 55,238             | 16,025             | <b>37,836</b>      |
| <b>CLOSING CASH AND CASH EQUIVALENTS</b>                        | <b>60,923</b>      | <b>37,836</b>      | <b>60,048</b>      |

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|  | 2007-08 |         |
|--|---------|---------|
|  | Budget  | Revised |
|  | \$000   | \$000   |

|  | 2008-09 |
|--|---------|
|  | Budget  |
|  | \$000   |

**CASH FLOW STATEMENT (cont)**

**CASH FLOW RECONCILIATION**

|  |                    |                    |                    |
|--|--------------------|--------------------|--------------------|
| Net cost of services                           | (1,844,563)        | (1,837,991)        | <b>(1,970,293)</b> |
| Non cash items added back                      | 38,776             | 41,616             | <b>46,987</b>      |
| Change in operating assets and liabilities     | (2,600)            | 11,584             | <b>5,602</b>       |
| <b>Net cash flow from operating activities</b> | <b>(1,808,387)</b> | <b>(1,784,791)</b> | <b>(1,917,704)</b> |

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**MINISTER FOR AGEING,  
AND MINISTER FOR DISABILITY SERVICES  
14 HOME CARE SERVICE OF NEW SOUTH WALES**

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**14.1 Home Care Service**

Service Description: This service group covers the provision of home care services including personal care, domestic assistance, respite care, live-in and overnight care, shopping, meal preparation and home maintenance.

|                                 | 2007-08 |         | 2008-09        |
|---------------------------------|---------|---------|----------------|
|                                 | Budget  | Revised | Budget         |
|                                 | \$000   | \$000   | \$000          |
| <b>FINANCIAL INDICATORS</b>     |         |         |                |
| Total Expenses Excluding Losses | 199,713 | 197,625 | <b>206,292</b> |
| NET COST OF SERVICES            | (1,552) | 674     | <b>61</b>      |
| <hr/>                           |         |         |                |
| CAPITAL EXPENDITURE             | 3,000   | 3,000   | <b>3,000</b>   |

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**MINISTER FOR AGEING,  
AND MINISTER FOR DISABILITY SERVICES  
14 HOME CARE SERVICE OF NEW SOUTH WALES**

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|  | 2007-08         |                  | 2008-09         |
|--|-----------------|------------------|-----------------|
|  | Budget<br>\$000 | Revised<br>\$000 | Budget<br>\$000 |
| <b>OPERATING STATEMENT</b>             |                 |                  |                 |
| <b>Expenses Excluding Losses -</b>     |                 |                  |                 |
| Operating expenses -                   |                 |                  |                 |
| Employee related                       | 155,559         | 158,569          | <b>163,220</b>  |
| Other operating expenses               | 42,534          | 37,436           | <b>41,411</b>   |
| Depreciation and amortisation          | 1,620           | 1,620            | <b>1,661</b>    |
| <b>Total Expenses Excluding Losses</b> | <b>199,713</b>  | <b>197,625</b>   | <b>206,292</b>  |
| Less:                                  |                 |                  |                 |
| <b>Retained Revenue -</b>              |                 |                  |                 |
| Sales of goods and services            | 30,318          | 28,575           | <b>29,610</b>   |
| Investment income                      | 4,966           | 2,399            | <b>3,759</b>    |
| Grants and contributions               | 165,383         | 165,779          | <b>172,496</b>  |
| Other revenue                          | 800             | 400              | <b>568</b>      |
| <b>Total Retained Revenue</b>          | <b>201,467</b>  | <b>197,153</b>   | <b>206,433</b>  |
| Other gains/(losses)                   | (202)           | (202)            | <b>(202)</b>    |
| <b>NET COST OF SERVICES</b>            | <b>(1,552)</b>  | <b>674</b>       | <b>61</b>       |
| <b>RECURRENT FUNDING STATEMENT</b>     |                 |                  |                 |
| Net Cost of Services                   | (1,552)         | 674              | <b>61</b>       |
| <b>CAPITAL EXPENDITURE STATEMENT</b>   |                 |                  |                 |
| Capital Expenditure                    | 3,000           | 3,000            | <b>3,000</b>    |

**MINISTER FOR AGEING,  
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14 HOME CARE SERVICE OF NEW SOUTH WALES**

|                                      | 2007-08         |                  | 2008-09         |
|--------------------------------------|-----------------|------------------|-----------------|
|                                      | Budget<br>\$000 | Revised<br>\$000 | Budget<br>\$000 |
| <b>BALANCE SHEET</b>                 |                 |                  |                 |
| <b>ASSETS -</b>                      |                 |                  |                 |
| <b>Current Assets -</b>              |                 |                  |                 |
| Cash assets                          | 38,983          | 44,688           | <b>44,341</b>   |
| Receivables                          | 5,481           | 5,145            | <b>5,327</b>    |
| <b>Total Current Assets</b>          | <b>44,464</b>   | <b>49,833</b>    | <b>49,668</b>   |
| <b>Non Current Assets -</b>          |                 |                  |                 |
| Other financial assets               | 17,910          | 14,763           | <b>15,263</b>   |
| Property, plant and equipment -      |                 |                  |                 |
| Land and building                    | 342             | 552              | <b>552</b>      |
| Plant and equipment                  | 4,148           | 4,350            | <b>4,350</b>    |
| <b>Total Non Current Assets</b>      | <b>22,400</b>   | <b>19,665</b>    | <b>20,165</b>   |
| <b>Total Assets</b>                  | <b>66,864</b>   | <b>69,498</b>    | <b>69,833</b>   |
| <b>LIABILITIES -</b>                 |                 |                  |                 |
| <b>Current Liabilities -</b>         |                 |                  |                 |
| Payables                             | 6,091           | 5,695            | <b>6,091</b>    |
| Provisions                           | 22,520          | 22,100           | <b>22,100</b>   |
| Other                                | 19              | 19               | <b>19</b>       |
| <b>Total Current Liabilities</b>     | <b>28,630</b>   | <b>27,814</b>    | <b>28,210</b>   |
| <b>Non Current Liabilities -</b>     |                 |                  |                 |
| Provisions                           | 770             | 2,000            | <b>2,000</b>    |
| <b>Total Non Current Liabilities</b> | <b>770</b>      | <b>2,000</b>     | <b>2,000</b>    |
| <b>Total Liabilities</b>             | <b>29,400</b>   | <b>29,814</b>    | <b>30,210</b>   |
| <b>NET ASSETS</b>                    | <b>37,464</b>   | <b>39,684</b>    | <b>39,623</b>   |
| <b>EQUITY</b>                        |                 |                  |                 |
| Reserves                             | 142             | 321              | <b>321</b>      |
| Accumulated funds                    | 37,322          | 39,363           | <b>39,302</b>   |
| <b>TOTAL EQUITY</b>                  | <b>37,464</b>   | <b>39,684</b>    | <b>39,623</b>   |

**MINISTER FOR AGEING,  
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14 HOME CARE SERVICE OF NEW SOUTH WALES**

|   | —2007-08—       |                  | 2008-09         |
|---|-----------------|------------------|-----------------|
|   | Budget<br>\$000 | Revised<br>\$000 | Budget<br>\$000 |
| <b>CASH FLOW STATEMENT</b>                          |                 |                  |                 |
| <b>CASH FLOWS FROM OPERATING ACTIVITIES</b>         |                 |                  |                 |
| <b>Payments</b>                                     |                 |                  |                 |
| Employee related                                    | 154,869         | 152,815          | <b>162,921</b>  |
| Other   | 60,075          | 56,520           | <b>58,917</b>   |
| <b>Total Payments</b>                               | <b>214,944</b>  | <b>209,335</b>   | <b>221,838</b>  |
| <b>Receipts</b>                                     |                 |                  |                 |
| Sale of goods and services                          | 30,318          | 29,103           | <b>29,610</b>   |
| Interest  | 3,033           | 3,399            | <b>3,259</b>    |
| Other   | 183,481         | 183,477          | <b>190,283</b>  |
| <b>Total Receipts</b>                               | <b>216,832</b>  | <b>215,979</b>   | <b>223,152</b>  |
| <b>NET CASH FLOWS FROM OPERATING ACTIVITIES</b>     | <b>1,888</b>    | <b>6,644</b>     | <b>1,314</b>    |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES</b>         |                 |                  |                 |
| Proceeds from sale of property, plant and equipment | 1,500           | 1,300            | <b>1,339</b>    |
| Purchases of property, plant and equipment          | (3,000)         | (3,000)          | <b>(3,000)</b>  |
| <b>NET CASH FLOWS FROM INVESTING ACTIVITIES</b>     | <b>(1,500)</b>  | <b>(1,700)</b>   | <b>(1,661)</b>  |
| <b>NET INCREASE/(DECREASE) IN CASH</b>              | <b>388</b>      | <b>4,944</b>     | <b>(347)</b>    |
| Opening Cash and Cash Equivalents                   | 38,595          | 39,744           | <b>44,688</b>   |
| <b>CLOSING CASH AND CASH EQUIVALENTS</b>            | <b>38,983</b>   | <b>44,688</b>    | <b>44,341</b>   |
| <b>CASH FLOW RECONCILIATION</b>                     |                 |                  |                 |
| Net cost of services                                | 1,552           | (674)            | <b>(61)</b>     |
| Non cash items added back                           | (313)           | 2,620            | <b>1,161</b>    |
| Change in operating assets and liabilities          | 649             | 4,698            | <b>214</b>      |
| <b>Net cash flow from operating activities</b>      | <b>1,888</b>    | <b>6,644</b>     | <b>1,314</b>    |