

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

26 DEPARTMENT OF COMMUNITY SERVICES

	2003-04		2004-05
	Budget \$000	Revised \$000	Budget \$000
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	202,900	202,230	223,052
Other operating expenses	78,525	85,327	93,352
Maintenance	1,679	1,673	1,673
Depreciation and amortisation	11,000	12,500	11,000
Grants and subsidies	394,550	418,861	450,512
Other expenses	114,544	118,544	124,153
Total Expenses	803,198	839,135	903,742
Less:			
Retained Revenue -			
Sales of goods and services	5,320	6,239	5,100
Investment income	912	912	930
Grants and contributions	7,937	9,152	5,734
Total Retained Revenue	14,169	16,303	11,764
Gain/(loss) on disposal of non current assets	1,796	1,796	15,920
NET COST OF SERVICES	787,233	821,036	876,058

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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26 DEPARTMENT OF COMMUNITY SERVICES

	2003-04		2004-05
	Budget \$000	Revised \$000	Budget \$000
CASH FLOW STATEMENT			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee Related	188,610	186,431	207,283
Grants and subsidies	394,550	418,861	450,512
Other	244,953	267,004	266,352
Total Payments	828,113	872,296	924,147
Receipts			
Sale of goods and services	5,320	6,239	5,100
Interest	962	647	921
Other	54,282	58,401	53,713
Total Receipts	60,564	65,287	59,734
NET CASH FLOWS FROM OPERATING ACTIVITIES	(767,549)	(807,009)	(864,413)
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from sale of property, plant and equipment	5,370	5,370	15,920
Purchases of property, plant and equipment	(14,913)	(14,913)	(13,693)
NET CASH FLOWS FROM INVESTING ACTIVITIES	(9,543)	(9,543)	2,227
CASH FLOWS FROM GOVERNMENT			
Recurrent appropriation	752,841	786,272	842,743
Capital appropriation	14,913	14,913	13,693
Cash reimbursements from the Consolidated Fund Entity	7,591	7,591	8,742
NET CASH FLOWS FROM GOVERNMENT	775,345	808,776	865,178
NET INCREASE/(DECREASE) IN CASH	(1,747)	(7,776)	2,992
Opening Cash and Cash Equivalents	30,406	25,115	17,339
CLOSING CASH AND CASH EQUIVALENTS	28,659	17,339	20,331
CASH FLOW RECONCILIATION			
Net cost of services	(787,233)	(821,036)	(876,058)
Non cash items added back	23,227	24,727	24,573
Change in operating assets and liabilities	(3,543)	(10,700)	(12,928)
Net cash flow from operating activities	(767,549)	(807,009)	(864,413)

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26 DEPARTMENT OF COMMUNITY SERVICES

	2003-04		2004-05
	Budget \$000	Revised \$000	Budget \$000
STATEMENT OF FINANCIAL POSITION			
ASSETS -			
Current Assets -			
Cash assets	28,659	17,339	20,331
Receivables	7,612	7,374	7,003
Other financial assets	511
Other	737	371	563
Total Current Assets	37,519	25,084	27,897
Non Current Assets -			
Property, plant and equipment -			
Land and building	64,317	66,159	60,755
Plant and equipment	23,088	30,672	38,769
Total Non Current Assets	87,405	96,831	99,524
Total Assets	124,924	121,915	127,421
LIABILITIES -			
Current Liabilities -			
Payables	15,490	3,744	4,361
Provisions	11,521	16,987	19,183
Total Current Liabilities	27,011	20,731	23,544
Total Liabilities	27,011	20,731	23,544
NET ASSETS	97,913	101,184	103,877
EQUITY			
Reserves	28,761	44,394	44,394
Accumulated funds	69,152	56,790	59,483
TOTAL EQUITY	97,913	101,184	103,877

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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26 DEPARTMENT OF COMMUNITY SERVICES

26.1 Child, Family and Community Services

26.1.1 Community Services

Program Objective(s): To strengthen communities and to support individual clients to overcome crises and/or resume self-sufficient living.

Program Description: Provide transitional support and accommodation services to children, young people and adults who are homeless or at risk of homelessness. Co-ordinate and provide immediate and long-term disaster welfare assistance to families and communities that experience disadvantage due to natural and other disasters. Plan and monitor funding to non-government agencies to deliver a range of support services to communities, children, young people and families across New South Wales.

<u>Outputs</u> :	Units	2001-02	2002-03	2003-04	2004-05
Clients receiving assistance under the Supported Accommodation Assistance Program	thous	26	26	26	27
Clients of the Supported Accommodation Assistance Program who return to a SAAP service within 12 months of exit	%	33	23	22	21
<u>Average Staffing</u> :	EFT	40	40	40	100

—2003-04—		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	3,229	3,067	7,413
Other operating expenses	1,330	1,444	1,608
Maintenance	16	16	16
Depreciation and amortisation	120	132	120
Grants and subsidies			
Area Assistance Scheme	9,746
Community development	33,219	33,834	47,182
Refuges for men, women, youth, children and intoxicated persons	109,603	108,294	112,866
Early childhood projects	5,223	5,223	5,317

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26 DEPARTMENT OF COMMUNITY SERVICES

26.1 Child, Family and Community Services

26.1.1 Community Services (cont)

OPERATING STATEMENT (cont)

Community youth projects and adolescent support programs	19,678	20,030	19,281
Family and individual support	57,836	57,289	63,584
Grants to agencies	...	17	98
Capital grants to businesslink	779
Disaster welfare relief	6,700	6,700	1,400
Total Expenses	236,954	236,046	269,410
Less:			
Retained Revenue -			
Sales of goods and services			
Minor sales of goods and services	...	8	...
Investment income	177	176	180
Grants and contributions	2,330	2,187	2,123
Total Retained Revenue	2,507	2,371	2,303
NET COST OF SERVICES	234,447	233,675	267,107
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ASSET ACQUISITIONS	...	34	80

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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26 DEPARTMENT OF COMMUNITY SERVICES

26.1 Child, Family and Community Services

26.1.2 Prevention and Early Intervention Services

Program Objective(s): To strengthen families and communities and manage demand for child protection services, by providing services that promote the safety and wellbeing of children and young people (prevention) and that give more intensive support to families where children may be at risk (early intervention).

Program Description: Plan for and provide funds towards the delivery of early childhood and related services for children, including licensing and monitoring of child care services. Provide support for community development and support services (especially for families and young children) and administer concessions.

<u>Outputs</u> :	Units	2001-02	2002-03	2003-04	2004-05
No. of licensed children's services	thous	3	3	3	3
Total licensed places in children's services	thous	120	122	124	126
Total DoCS-funded child care places per day (excluding vacation care)	thous	47	46	46	46
<u>Average Staffing</u> :	EFT	240	314	319	355

———2003-04———		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	25,749	25,683	26,806
Other operating expenses	10,605	11,523	11,833
Maintenance	132	132	132
Depreciation and amortisation	958	1,148	958
Grants and subsidies			
Pre-schools and day care centres	89,611	89,611	91,232
Vacation care	2,504	2,504	2,549
Grants to agencies	...	135	356
Capital grants to businesslink	2,848
Other expenses			
Financial assistance for vulnerable families	4,446	4,868	4,039
Total Expenses	134,005	135,604	140,753

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26 DEPARTMENT OF COMMUNITY SERVICES

26.1 Child, Family and Community Services

26.1.2 Prevention and Early Intervention Services (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Recoupment of administration costs	699	699	713
Accommodation and meals	2
Minor sales of goods and services	2	67	...
Investment income	271	448	457
Grants and contributions	3,489	5,460	110
Total Retained Revenue	4,463	6,674	1,280
NET COST OF SERVICES	129,542	128,930	139,473

ASSET ACQUISITIONS	...	90	280
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**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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26 DEPARTMENT OF COMMUNITY SERVICES

26.1 Child, Family and Community Services

26.1.3 Statutory Child Protection

Program Objective(s): To respond to reports of child abuse and neglect to ensure that children and young people are protected from further risk of harm.

Program Description: Respond to reports of child abuse and neglect; assess and investigate reports; develop case plans; initiate and support court action; and work with other agencies to ensure that the safety, welfare and wellbeing of children are assured.

	Units	2001-02	2002-03	2003-04	2004-05
<u>Outputs:</u>					
Children receiving protective services	thous	41	45	47	48
Total number of children for whom the Department receives reports, under the age of 18 at time of report	thous	85	89	94	96
Reports concerning children and young people	thous	160	175	185	190
<u>Average Staffing:</u>	EFT	1,240	1,293	1,501	1,690

2003-04		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	121,316	121,008	131,718
Other operating expenses	47,436	51,545	56,634
Maintenance	1,228	1,224	1,224
Depreciation and amortisation	4,457	5,235	4,457
Grants and subsidies			
Child protection	4,569	4,569	3,568
Grants to agencies	...	604	1,616
Capital grants to businesslink	12,883
Other expenses			
Financial assistance for vulnerable families	2,598	3,076	3,666
Child sexual assault program	119	119	...
Total Expenses	181,723	187,380	215,766

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26 DEPARTMENT OF COMMUNITY SERVICES

26.1 Child, Family and Community Services

26.1.3 Statutory Child Protection (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Recoupment of administration costs	3,502	3,502	3,572
Accommodation and meals	103
Minor sales of goods and services	...	671	...
Investment income	211	211	215
Grants and contributions	1,293	962	1,440
Total Retained Revenue	5,109	5,346	5,227
NET COST OF SERVICES	176,614	182,034	210,539

ASSET ACQUISITIONS	9,903	9,612	7,180
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**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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26 DEPARTMENT OF COMMUNITY SERVICES

26.1 Child, Family and Community Services

26.1.4 Out-of-Home Care

Program Objective(s): To provide children and young people with a safe, stable, culturally appropriate environment in which they can develop optimally when they cannot live at home. To restore them successfully to their homes where this option is viable.

Program Description: Provide a range of out-of-home care options, such as foster care and kinship care for children separated from their parents; monitor and review placements; recruit and support carers. Facilitate the restoration of children to their usual carers where appropriate. Provide support to young people who are leaving or who have exited out-of-home care. Provide and regulate adoption services. Plan and monitor funding to non-government organisations to deliver a range of accommodation and support services to children and young people in care across New South Wales. Oversee the care of children with complex needs.

	Units	2001-02	2002-03	2003-04	2004-05
<u>Outputs:</u>					
Children receiving out-of-home care services	thous	14	14	15	16
Children in out-of-home care at year end	thous	9	10	10	11
<u>Average Staffing:</u>	EFT	480	516	651	739

———2003-04———		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	52,606	52,472	57,115
Other operating expenses	19,154	20,815	23,277
Maintenance	303	301	301
Depreciation and amortisation	5,465	5,985	5,465
Grants and subsidies			
Community based residential care	65,607	89,807	68,747
Grants to agencies	...	244	720
Capital grants to businesslink	5,740

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26 DEPARTMENT OF COMMUNITY SERVICES

26.1 Child, Family and Community Services

26.1.4 Out-of-Home Care (cont)

OPERATING STATEMENT (cont)

Other expenses

Child support allowances and associated expenses for foster care	100,373	103,473	109,314
Crisis care allowance	6,689	6,689	6,809
Family group homes	319	319	325

Total Expenses	250,516	280,105	277,813
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Less:

Retained Revenue -

Sales of goods and services			
Recoupment of administration costs	799	799	815
Accommodation and meals	5
Minor sales of goods and services	208	493	...
Investment income	253	77	78
Grants and contributions	825	543	2,061

Total Retained Revenue	2,090	1,912	2,954
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Gain/(loss) on disposal of non current assets	1,796	1,796	15,920
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NET COST OF SERVICES	246,630	276,397	258,939
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ASSET ACQUISITIONS	5,010	5,177	6,153
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**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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27 OFFICE OF THE CHILDREN'S GUARDIAN

	2003-04		2004-05
	Budget	Revised	Budget
	\$000	\$000	\$000
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	1,641	1,527	1,801
Other operating expenses	1,133	1,116	1,409
Maintenance	62	31	34
Depreciation and amortisation	190	190	190
Total Expenses	3,026	2,864	3,434
Less:			
Retained Revenue -			
Sales of goods and services	...	40	100
Investment income	21	17	21
Total Retained Revenue	21	57	121
NET COST OF SERVICES	3,005	2,807	3,313

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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27 OFFICE OF THE CHILDREN'S GUARDIAN

	2003-04		2004-05
	Budget \$000	Revised \$000	Budget \$000
CASH FLOW STATEMENT			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee Related	1,518	1,423	1,636
Other	1,227	1,179	1,466
Total Payments	2,745	2,602	3,102
Receipts			
Sale of goods and services	...	40	100
Interest	21	17	21
Other	23	42	4
Total Receipts	44	99	125
NET CASH FLOWS FROM OPERATING ACTIVITIES	(2,701)	(2,503)	(2,977)
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchases of property, plant and equipment	(40)	(40)	(40)
NET CASH FLOWS FROM INVESTING ACTIVITIES	(40)	(40)	(40)
CASH FLOWS FROM GOVERNMENT			
Recurrent appropriation	2,667	2,822	2,943
Capital appropriation	40	40	40
Cash reimbursements from the Consolidated Fund Entity	42	42	42
NET CASH FLOWS FROM GOVERNMENT	2,749	2,904	3,025
NET INCREASE/(DECREASE) IN CASH	8	361	8
Opening Cash and Cash Equivalents	157	194	555
CLOSING CASH AND CASH EQUIVALENTS	165	555	563
CASH FLOW RECONCILIATION			
Net cost of services	(3,005)	(2,807)	(3,313)
Non cash items added back	304	304	336
Net cash flow from operating activities	(2,701)	(2,503)	(2,977)

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27 OFFICE OF THE CHILDREN'S GUARDIAN

	———2003-04———		2004-05
	Budget \$000	Revised \$000	Budget \$000
STATEMENT OF FINANCIAL POSITION			
ASSETS -			
Current Assets -			
Cash assets	165	555	563
Receivables	4	31	50
Other	105	23	23
Total Current Assets	274	609	636
Non Current Assets -			
Property, plant and equipment - Plant and equipment	355	356	206
Total Non Current Assets	355	356	206
Total Assets	629	965	842
LIABILITIES -			
Current Liabilities -			
Payables	45	63	63
Provisions	127	146	149
Total Current Liabilities	172	209	212
Non Current Liabilities -			
Provisions	...	12	28
Total Non Current Liabilities	...	12	28
Total Liabilities	172	221	240
NET ASSETS	457	744	602
EQUITY			
Accumulated funds	457	744	602
TOTAL EQUITY	457	744	602

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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27 OFFICE OF THE CHILDREN'S GUARDIAN

27.1 Office of the Children's Guardian

27.1.1 Office of the Children's Guardian

Program Objective(s): To promote the best interests and rights of all children and young people in out-of-home care. To promote the welfare of children employed in the entertainment industry, exhibitions, still photography and door-to-door sales.

Program Description: Accredite and monitor designated agencies, audit case files, issue authorities to employ.

	Units	2001-02	2002-03	2003-04	2004-05
<u>Outputs</u> :					
Accreditations commenced	no.	n.a.	32	23	20
Accreditations Completed	no.	n.a.	...	1*	15
Quality Improvement Participation	no.	n.a.	...	23	60
Case File Audit	no.	n.a.	n.a.	n.a.	600
Information Sessions	no.	n.a.	43	20	25
Procedures and guidelines published	no.	15	5	5	5
Authorised employers	no.	n.a.	n.a.	195	200
<u>Average Staffing</u> :	EFT	16	15	16	20

———2003-04———		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	1,641	1,527	1,801
Other operating expenses	1,133	1,116	1,409
Maintenance	62	31	34
Depreciation and amortisation	190	190	190
Total Expenses	3,026	2,864	3,434

* Other agencies providing out-of-home care have interim accreditation until their application is finalised. All agencies have to apply by 1 July 2005.

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27 OFFICE OF THE CHILDREN'S GUARDIAN

27.1 Office of the Children's Guardian

27.1.1 Office of the Children's Guardian (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Minor sales of goods and services	...	40	100
Investment income	21	17	21
Total Retained Revenue	21	57	121
NET COST OF SERVICES	3,005	2,807	3,313

ASSET ACQUISITIONS	40	40	40
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**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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28 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE

	2003-04		2004-05
	Budget \$000	Revised \$000	Budget \$000
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	405,290	436,795	440,394
Other operating expenses	75,850	89,870	86,349
Maintenance	5,086	5,876	10,574
Depreciation and amortisation	6,131	6,739	6,131
Grants and subsidies	774,384	774,916	833,454
Other expenses	8,718	8,691	8,502
Total Expenses	1,275,459	1,322,887	1,385,404
Less:			
Retained Revenue -			
Sales of goods and services	27,842	30,125	28,399
Investment income	469	1,525	478
Grants and contributions	7,585	9,886	9,891
Other revenue	2,111	2,000	...
Total Retained Revenue	38,007	43,536	38,768
Gain/(loss) on disposal of non current assets	2,102	235	...
NET COST OF SERVICES	1,235,350	1,279,116	1,346,636

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28 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE

	2003-04		2004-05
	Budget \$000	Revised \$000	Budget \$000
CASH FLOW STATEMENT			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee Related	380,520	406,953	425,203
Grants and subsidies	774,384	774,916	833,454
Other	91,654	108,892	108,189
Total Payments	1,246,558	1,290,761	1,366,846
Receipts			
Sale of goods and services	27,842	30,125	28,399
Interest	469	1,525	478
Other	11,696	18,749	11,814
Total Receipts	40,007	50,399	40,691
NET CASH FLOWS FROM OPERATING ACTIVITIES	(1,206,551)	(1,240,362)	(1,326,155)
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from sale of property, plant and equipment	3,500	1,633	...
Purchases of property, plant and equipment	(14,135)	(32,735)	(36,763)
NET CASH FLOWS FROM INVESTING ACTIVITIES	(10,635)	(31,102)	(36,763)
CASH FLOWS FROM GOVERNMENT			
Recurrent appropriation	1,189,932	1,228,227	1,299,468
Capital appropriation	14,135	32,735	36,763
Cash reimbursements from the Consolidated Fund Entity	21,273	22,972	22,137
Cash transfers to Consolidated Fund	...	(5,747)	...
NET CASH FLOWS FROM GOVERNMENT	1,225,340	1,278,187	1,358,368
NET INCREASE/(DECREASE) IN CASH	8,154	6,723	(4,550)
Opening Cash and Cash Equivalents	27,328	2,566	9,289
CLOSING CASH AND CASH EQUIVALENTS	35,482	9,289	4,739

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	2003-04		2004-05
	Budget	Revised	Budget
	\$000	\$000	\$000

CASH FLOW STATEMENT (cont)

CASH FLOW RECONCILIATION

Net cost of services	(1,235,350)	(1,279,116)	(1,346,636)
Non cash items added back	29,901	31,937	32,317
Change in operating assets and liabilities	(1,102)	6,817	(11,836)
Net cash flow from operating activities	(1,206,551)	(1,240,362)	(1,326,155)

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28 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE

	2003-04		2004-05
	Budget	Revised	Budget
	\$000	\$000	\$000
STATEMENT OF FINANCIAL POSITION			
ASSETS -			
Current Assets -			
Cash assets	35,482	9,289	4,739
Receivables	16,586	7,779	8,620
Inventories	292	309	310
Other	4	408	407
Total Current Assets	52,364	17,785	14,076
Non Current Assets -			
Property, plant and equipment -			
Land and building	312,768	347,697	363,270
Plant and equipment	25,888	20,837	35,896
Total Non Current Assets	338,656	368,534	399,166
Total Assets	391,020	386,319	413,242
LIABILITIES -			
Current Liabilities -			
Payables	22,387	32,258	21,258
Provisions	31,490	29,158	29,163
Other	63
Total Current Liabilities	53,940	61,416	50,421
Total Liabilities	53,940	61,416	50,421
NET ASSETS	337,080	324,903	362,821
EQUITY			
Reserves	64,046	65,512	65,512
Accumulated funds	273,034	259,391	297,309
TOTAL EQUITY	337,080	324,903	362,821

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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28 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE

28.1 Community Resources and Relationships

28.1.1 Community Resources and Relationships

Program Objective(s): To provide community resources and strengthen relationships that facilitate older people and people with disabilities to live independently. To improve access to mainstream services for older people, people with a disability and their carers and enhance attitudes and initiatives supporting inclusion and participation of older people, people with a disability and their carers in the community.

Program Description: Providing funding and delivering services that assist older people, people with a disability and their carers, to maximise their independence and participation in the community. Working in partnership with other agencies and communities to maximise participation by older people, people with a disability and their carers.

	Units	2001-02	2002-03	2003-04	2004-05
<u>Outputs:</u>					
Senior card holders	no.	870,692	880,000	893,000	910,000
Calls to Seniors Information Call	no.	n.a.	42,000	43,000	44,000
<u>Average Staffing:</u>	EFT	64	70	147	150

———2003-04———		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	7,040	12,249	12,495
Other operating expenses	3,018	2,457	2,558
Maintenance	101	101	200
Depreciation and amortisation	40	71	90
Grants and subsidies			
Disability Services program	9,394	12,240	12,370
Home and Community Care program	7,020	1,911	2,001
Ageing program	121	4,811	4,083
Grants to agencies	...	434	418
Capital grants	46	247	...
Total Expenses	26,780	34,521	34,215

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

28 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE

28.1 Community Resources and Relationships

28.1.1 Community Resources and Relationships (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Minor sales of goods and services	...	97	34
Investment income	17	34	12
Grants and contributions	233
Other revenue	302	540	...

Total Retained Revenue	552	671	46
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NET COST OF SERVICES	26,228	33,850	34,169
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ASSET ACQUISITIONS	...	310	404
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**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

28 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE

28.2 Prevention, Early Intervention and Basic Support

28.2.1 Prevention, Early Intervention and Basic Support

Program Objective(s): To provide early intervention and basic support services that enable older people and people with a disability to remain in their own home environments.

Program Description: Delivery of intervention services, case management and therapy services, community access services, respite services and services which support older people, people with a disability and their carers to remain in their own home environments and the community.

<u>Outputs:</u>	Units	2001-02	2002-03	2003-04	2004-05
Meals provided	thous	n.a.	3,444	3,788	3,900
Domestic assistance clients	no.	n.a.	45,812	56,164	57,800
People assisted by Local Support Co-ordinators	no.	n.a.	1,000	2,200	2,600
Entrants to Post School Services	no.	n.a.	487	531	588
<u>Average Staffing:</u>	EFT	1,254	1,280	1,553	1,580

———2003-04———		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	88,553	126,696	127,930
Other operating expenses	47,604	25,806	28,366
Maintenance	632	632	1,200
Depreciation and amortisation	1,273	1,167	1,850
Grants and subsidies			
Disability Services program	246,235	126,803	129,719
Community development	137
Home and Community Care program	207,088	246,883	288,832
Ageing program	3,122	478	406
Capital grants	1,179	2,552	...
Other expenses			
Expenses for child support and departmental residential care	713
Total Expenses	596,399	531,017	578,440

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

28 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE

28.2 Prevention, Early Intervention and Basic Support

28.2.1 Prevention, Early Intervention and Basic Support (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Residential client fees	100
Minor sales of goods and services	...	1,198	577
Investment income	273	584	199
Grants and contributions	3,842	9,886	9,891
Other revenue	1,500	620	...
Total Retained Revenue	5,715	12,288	10,667
Gain/(loss) on disposal of non current assets	1,053
NET COST OF SERVICES	589,631	518,729	567,773

ASSET ACQUISITIONS	6,900	5,096	6,849
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**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

28 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE

28.3 Higher Support Needs

28.3.1 Higher Support Needs

Program Objective(s): To provide equitable and sustainable assistance to older people and people with a disability who have higher support needs to increase their opportunities to participate in community life.

Program Description: The purchase and provision of accommodation services, and intensive in-home support services such as personal care and home nursing, to people with a disability and who have higher support needs.

<u>Outputs:</u>	Units	2001-02	2002-03	2003-04	2004-05
Clients in Departmental residential centres	no.	1,402	1,337	1,280	1,076*
Clients in Departmental group homes	no.	1,179	1,159	1,222	1,396
Number of group homes	no.	282	282	290	309
<u>Average Staffing:</u>	EFT	3,823	3,876	3,636	3,662

—2003-04—		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	309,697	297,850	299,969
Other operating expenses	25,228	61,607	55,425
Maintenance	4,353	5,143	9,174
Depreciation and amortisation	4,818	5,501	4,191
Grants and subsidies			
Disability Services program	160,608	298,234	306,895
Home and Community Care program	136,752	72,407	86,594
Ageing program	2,046
Capital grants	773	7,916	1,999
Other expenses			
Expenses for child support and departmental residential care	8,005	8,691	8,502
Total Expenses	652,280	757,349	772,749

* The reduction of client numbers in 2004-05 relates to closure of large residential centres and relocation of individuals to more appropriate accommodation placements in the community.

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
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YOUTH**

28 DEPARTMENT OF AGEING, DISABILITY AND HOME CARE

28.3 Higher Support Needs

28.3.1 Higher Support Needs (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Residential client fees	26,380	27,628	27,010
Minor sales of goods and services	1,362	1,202	778
Investment income	179	907	267
Grants and contributions	3,510
Other revenue	309	840	...
Total Retained Revenue	31,740	30,577	28,055
Gain/(loss) on disposal of non current assets	1,049	235	...
NET COST OF SERVICES	619,491	726,537	744,694

ASSET ACQUISITIONS	7,235	27,329	29,510
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**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

29 HOME CARE SERVICE OF NEW SOUTH WALES

	2003-04		2004-05 Budget \$000
	Budget \$000	Revised \$000	
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	153,342	154,267	145,807
Other operating expenses	19,378	29,129	29,323
Maintenance	426	404	4
Depreciation and amortisation	1,770	1,872	1,800
Total Expenses	174,916	185,672	176,934
Less:			
Retained Revenue -			
Sales of goods and services	30,048	29,078	29,780
Investment income	800	920	1,200
Grants and contributions	144,220	152,024	148,248
Other revenue	280	741	1,203
Total Retained Revenue	175,348	182,763	180,431
NET COST OF SERVICES	(432)	2,909	(3,497)

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

29 HOME CARE SERVICE OF NEW SOUTH WALES

	2003-04		2004-05 Budget \$000
	Budget \$000	Revised \$000	
CASH FLOW STATEMENT			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee Related	152,579	157,070	144,977
Other	20,460	50,107	34,668
Total Payments	173,039	207,177	179,645
Receipts			
Sale of goods and services	29,642	29,710	29,426
Interest	800	920	1,200
Other	149,570	177,526	154,531
Total Receipts	180,012	208,156	185,157
NET CASH FLOWS FROM OPERATING ACTIVITIES	6,973	979	5,512
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from sale of property, plant and equipment	400	1,187	900
Purchases of property, plant and equipment	(3,000)	(3,000)	(3,000)
NET CASH FLOWS FROM INVESTING ACTIVITIES	(2,600)	(1,813)	(2,100)
NET INCREASE/(DECREASE) IN CASH	4,373	(834)	3,412
Opening Cash and Cash Equivalents	5,768	13,954	13,120
CLOSING CASH AND CASH EQUIVALENTS	10,141	13,120	16,532
CASH FLOW RECONCILIATION			
Net cost of services	432	(2,909)	3,497
Non cash items added back	1,770	1,872	1,800
Change in operating assets and liabilities	4,771	2,016	215
Net cash flow from operating activities	6,973	979	5,512

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

29 HOME CARE SERVICE OF NEW SOUTH WALES

	2003-04		2004-05 Budget \$000
	Budget \$000	Revised \$000	
STATEMENT OF FINANCIAL POSITION			
ASSETS -			
Current Assets -			
Cash assets	10,141	13,120	16,532
Receivables	3,890	7,851	7,851
Other	5	2	2
Total Current Assets	14,036	20,973	24,385
Non Current Assets -			
Other financial assets	10,800	10,555	14,185
Property, plant and equipment - Land and building	1,266	1,075	1,060
Plant and equipment	6,791	6,106	6,421
Total Non Current Assets	18,857	17,736	21,666
Total Assets	32,893	38,709	46,051
LIABILITIES -			
Current Liabilities -			
Payables	1,030	6,025	6,605
Provisions	8,365	9,400	9,550
Other	8,256	5,429	4,814
Total Current Liabilities	17,651	20,854	20,969
Non Current Liabilities -			
Provisions	9,198	16,911	17,011
Total Non Current Liabilities	9,198	16,911	17,011
Total Liabilities	26,849	37,765	37,980
NET ASSETS	6,044	944	8,071
EQUITY			
Reserves	5,589	6,285	9,915
Accumulated funds	455	(5,341)	(1,844)
TOTAL EQUITY	6,044	944	8,071

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

29 HOME CARE SERVICE OF NEW SOUTH WALES

29.1 Home Care Service

29.1.1 Home Care Service

Program Objective(s): To assist frail older people, younger people with a disability and their carers, who, without assistance, would be unable to remain living at home.

Program Description: Provision of home care services including personal care, domestic assistance, respite care, live-in/overnight care, shopping, meal preparation and home maintenance.

	Units	2001-02	2002-03	2003-04	2004-05
<u>Outputs:</u>					
Total hours of service provided for the year	thous	4,310	4,052	4,189	3,896*
Domestic Assistance hours	%	45	46	45	47
Personal Care hours	%	39	38	38	37
Respite Care hours	%	13	13	13	13
Other Care hours	%	3	3	4	3
Total number of customers serviced per year	thous	57	55	56	53
Average hours per customer per year	no.	75	74	75	73
<u>Average Staffing:</u>	EFT	2,982	3,019	2,925	2,773

———2003-04———		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	153,342	154,267	145,807
Other operating expenses	19,378	29,129	29,323
Maintenance	426	404	4
Depreciation and amortisation	1,770	1,872	1,800
Total Expenses	174,916	185,672	176,934

* Government funding for services under the HACC Program will rise by an estimated \$31.1 million in 2004-05. The funding is allocated to the Department of Ageing Disability and Home Care to maintain and purchase more HACC services. These services are provided by the Government's Home Care Service and non-government service providers. Hours of service provided through the Home Care Service could rise further if it successfully competes for a share of this additional funding.

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

29 HOME CARE SERVICE OF NEW SOUTH WALES

29.1 Home Care Service

29.1.1 Home Care Service (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Sales of goods and services			
Home Care Service fees	30,048	29,078	29,780
Investment income	800	920	1,200
Grants and contributions	144,220	152,024	148,248
Other revenue	280	741	1,203

Total Retained Revenue	175,348	182,763	180,431
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NET COST OF SERVICES	(432)	2,909	(3,497)
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ASSET ACQUISITIONS	3,000	3,000	3,000
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**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

30 COMMISSION FOR CHILDREN AND YOUNG PEOPLE

	2003-04		2004-05
	Budget	Revised	Budget
	\$000	\$000	\$000
OPERATING STATEMENT			
Expenses -			
Operating expenses -			
Employee related	2,926	3,221	3,495
Other operating expenses	3,205	3,160	3,831
Maintenance	111	111	113
Depreciation and amortisation	210	210	273
Grants and subsidies	...	400	568
Total Expenses	6,452	7,102	8,280
Less:			
Retained Revenue -			
Investment income	12	12	18
Grants and contributions	...	709	...
Other revenue	60	60	60
Total Retained Revenue	72	781	78
NET COST OF SERVICES	6,380	6,321	8,202

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

30 COMMISSION FOR CHILDREN AND YOUNG PEOPLE

	2003-04		2004-05 Budget \$000
	Budget \$000	Revised \$000	
CASH FLOW STATEMENT			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee Related	2,765	3,087	3,262
Grants and subsidies	...	400	568
Other	3,568	3,521	4,198
Total Payments	6,333	7,008	8,028
Receipts			
Interest	12	12	18
Other	312	1,021	312
Total Receipts	324	1,033	330
NET CASH FLOWS FROM OPERATING ACTIVITIES	(6,009)	(5,975)	(7,698)
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchases of property, plant and equipment	(122)	(122)	(177)
NET CASH FLOWS FROM INVESTING ACTIVITIES	(122)	(122)	(177)
CASH FLOWS FROM GOVERNMENT			
Recurrent appropriation	6,060	6,060	7,799
Capital appropriation	122	122	177
Cash reimbursements from the Consolidated Fund Entity	126	128	149
Cash transfers to Consolidated Fund	...	(330)	...
NET CASH FLOWS FROM GOVERNMENT	6,308	5,980	8,125
NET INCREASE/(DECREASE) IN CASH	177	(117)	250
Opening Cash and Cash Equivalents	460	836	719
CLOSING CASH AND CASH EQUIVALENTS	637	719	969
CASH FLOW RECONCILIATION			
Net cost of services	(6,380)	(6,321)	(8,202)
Non cash items added back	371	388	462
Change in operating assets and liabilities	...	(42)	42
Net cash flow from operating activities	(6,009)	(5,975)	(7,698)

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

30 COMMISSION FOR CHILDREN AND YOUNG PEOPLE

	2003-04		2004-05
	Budget \$000	Revised \$000	Budget \$000
STATEMENT OF FINANCIAL POSITION			
ASSETS -			
Current Assets -			
Cash assets	637	719	969
Receivables	176	166	166
Other	33	33	33
Total Current Assets	846	918	1,168
Non Current Assets -			
Property, plant and equipment -			
Land and building	608
Plant and equipment	28	556	460
Total Non Current Assets	636	556	460
Total Assets	1,482	1,474	1,628
LIABILITIES -			
Current Liabilities -			
Payables	138	407	405
Provisions	259	212	268
Total Current Liabilities	397	619	673
Non Current Liabilities -			
Provisions	...	12	...
Total Non Current Liabilities	...	12	...
Total Liabilities	397	631	673
NET ASSETS	1,085	843	955
EQUITY			
Accumulated funds	1,085	843	955
TOTAL EQUITY	1,085	843	955

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

30 COMMISSION FOR CHILDREN AND YOUNG PEOPLE

30.1 Commission for Children and Young People

30.1.1 Commission for Children and Young People

Program Objective(s): To promote and enhance the safety, welfare and wellbeing of children and young people in the community, and encourage their participation in decisions that affect their lives.

Program Description: Undertake inquiries; promote, conduct and monitor research, training and community education; provide information and advice to assist children; monitor the wellbeing of children; and provide advice on services, policies and practices that affect children and young people. Participate in and monitor employment screening procedures for child related employment. Administer a voluntary accreditation scheme for persons working with persons who have committed sexual offences against children.

	Units	2001-02	2002-03	2003-04	2004-05
<u>Outputs:</u>					
Inquiries completed	no.	...	1
Employment screens completed	no.	15,000	22,000	43,645	82,000
Counsellor Accreditations granted	no.	8	21	41	50
Reports and guidelines published	no.	5	5	10	8
Training courses and seminars conducted	no.	12	18	14	28
Research projects completed	no.	3	3	2	4
<u>Average Staffing:</u>	EFT	34	35	43	42

2003-04		2004-05
Budget	Revised	Budget
\$000	\$000	\$000

OPERATING STATEMENT

Expenses -

Operating expenses -			
Employee related	2,926	3,221	3,495
Other operating expenses	3,205	3,160	3,831
Maintenance	111	111	113
Depreciation and amortisation	210	210	273
Grants and subsidies			
Grants to organisations	...	400	568
Total Expenses	6,452	7,102	8,280

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

30 COMMISSION FOR CHILDREN AND YOUNG PEOPLE

30.1 Commission for Children and Young People

30.1.1 Commission for Children and Young People (cont)

OPERATING STATEMENT (cont)

Less:

Retained Revenue -

Investment income	12	12	18
Grants and contributions	...	709	...
Other revenue	60	60	60

Total Retained Revenue	72	781	78
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NET COST OF SERVICES	6,380	6,321	8,202
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ASSET ACQUISITIONS	122	122	177
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**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

BUSINESSLINK

	2003-04		2004-05
	Budget \$000	Revised \$000	Budget \$000
OPERATING STATEMENT			
Retained Revenue -			
Sales of goods and services	82,663
Investment income	380
Grants and contributions	22,250
Other revenue	3,272
Total Retained Revenue	108,565
Less:			
Expenses -			
Operating Expenses -			
Employee related	63,772
Other operating expenses	27,810
Depreciation and amortisation	9,219
Borrowing costs	2,113
Total Expenses	102,914
SURPLUS/(DEFICIT)	5,651

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

BUSINESSLINK

	2003-04		2004-05 Budget \$000
	Budget \$000	Revised \$000	
CASH FLOW STATEMENT			
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts			
Sale of goods and services	82,663
Interest	380
Other	42,724
Total Receipts	125,767
Payments			
Employee Related	63,772
Finance costs	2,051
Other	43,740
Total Payments	109,563
NET CASH FLOWS FROM OPERATING ACTIVITIES	16,204
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchases of property, plant and equipment	(32,194)
NET CASH FLOWS FROM INVESTING ACTIVITIES	(32,194)
CASH FLOWS FROM FINANCING ACTIVITIES			
Proceeds from borrowings and advances	31,306
NET CASH FLOWS FROM FINANCING ACTIVITIES	31,306
NET INCREASE/(DECREASE) IN CASH	15,316
CLOSING CASH AND CASH EQUIVALENTS	15,316
CASH FLOW RECONCILIATION			
Surplus/(deficit) for year before distributions	5,651
Non cash items added back	9,219
Change in operating assets and liabilities	1,334
Net cash flow from operating activities	16,204

**MINISTER FOR COMMUNITY SERVICES, MINISTER FOR AGEING,
MINISTER FOR DISABILITY SERVICES AND MINISTER FOR
YOUTH**

BUSINESSLINK

	2003-04		2004-05 Budget \$000
	Budget \$000	Revised \$000	
STATEMENT OF FINANCIAL POSITION			
ASSETS -			
Current Assets -			
Cash assets	15,316
Total Current Assets	15,316
Non Current Assets -			
Property, plant and equipment - Plant and equipment	24,741
Total Non Current Assets	24,741
Total Assets	40,057
LIABILITIES -			
Current Liabilities -			
Payables	3,100
Total Current Liabilities	3,100
Non Current Liabilities -			
Interest bearing	31,306
Total Non Current Liabilities	31,306
Total Liabilities	34,406
NET ASSETS	5,651
EQUITY			
Accumulated funds	5,651
TOTAL EQUITY	5,651